

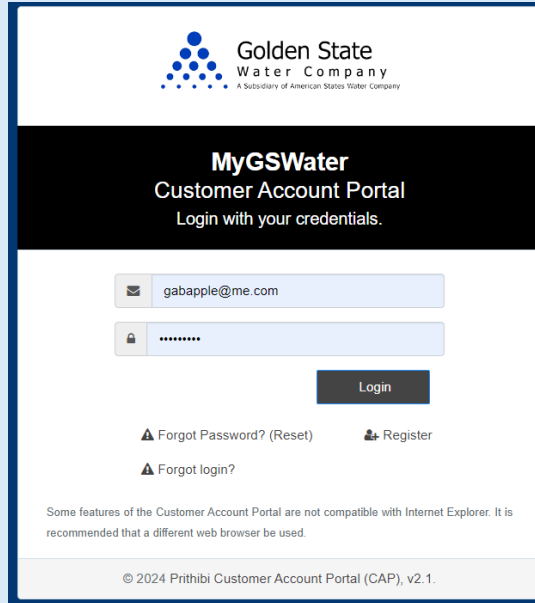
How to Update your Alerts/Notification Preferences

Customer must enroll or have an existing account in **MyGSWater** Customer Account Portal

Follow the steps below to update your Alerts/Notification Preferences

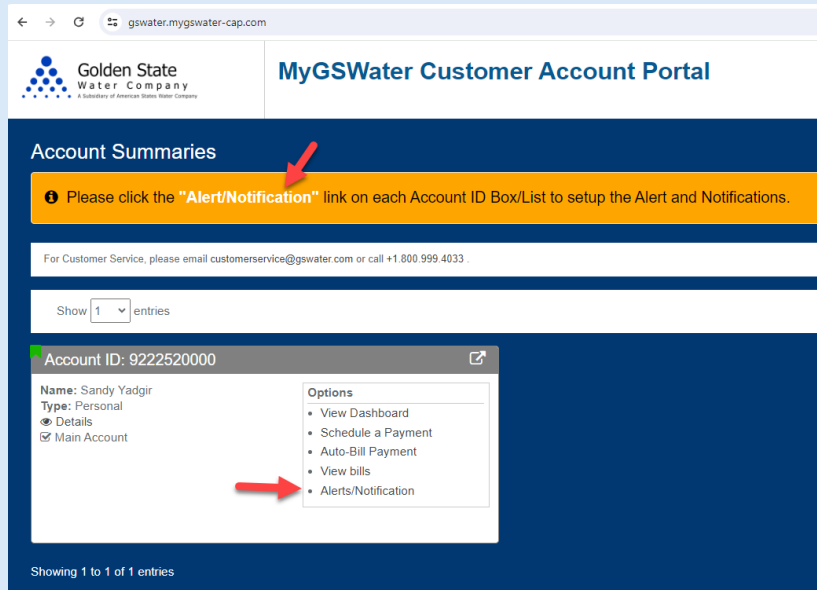
Step 1.

Login to the “MyGSWater” account portal



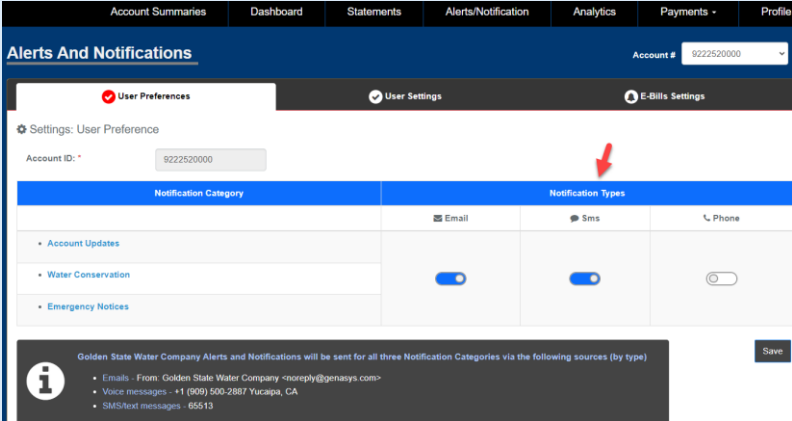
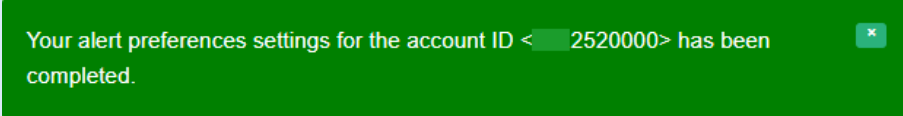

Step 2

Click on the “Alert/Notification” link from the Account Summaries page



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<p>Step 3</p>	<p>Choose the preferred method of communication by selecting your preferred Notification Type i.e. Email, SMS (text), or Phone Call, and then Click the “Save” button.</p>  <table border="1"><thead><tr><th>Notification Category</th><th>Notification Types</th></tr></thead><tbody><tr><td></td><td>Email Sms Phone</td></tr><tr><td>Account Updates</td><td><input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/></td></tr><tr><td>Water Conservation</td><td><input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/></td></tr><tr><td>Emergency Notices</td><td><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></td></tr></tbody></table> <p>Golden State Water Company Alerts and Notifications will be sent for all three Notification Categories via the following sources (by type)</p> <ul style="list-style-type: none">• Emails - From: Golden State Water Company <noreply@genasys.com>• Voice messages - +1 (909) 500-2887 Yucaipa, CA• SMS/text messages - 65513 <p>Save</p>	Notification Category	Notification Types		Email Sms Phone	Account Updates	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	Water Conservation	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	Emergency Notices	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
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<p>Step 4</p>	<p>A confirmation text box will display indicating your update was successful.</p>  <p>Your alert preferences settings for the account ID < 2520000> has been completed.</p>										
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