

High Bill Investigation Checklist

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AROUND THE HOME



- Recycling Water**
Have a hot water recycling unit? Check and make sure it's running properly.
- Filtration System**
Have a filtration system. Check and make sure it's running properly.
- Water Softener**
Have a water softener unit? Check and make sure it's running properly.
- Wet Spots**
Notice wet spots on your walls or ceiling? If so, that indicates a leak in the pipes beneath your drywall.
- Guests**
Customers may see an increase in their bill when they have visitors for an extended period of time.

IN THE BATHROOM



- Faucet**
Is your faucet dripping? If so, replace the worn out washers or cartridges.
- Shower**
Is your shower dripping? If so, replace the worn out washer or O-ring.
- Under the Sink**
Is there pooling water or signs of rust under the sink? If so, replace the pipes.
- Bath Tub**
Is your tub spout dripping when the shower is on? If so, replace the tub spout diverter.
- Toilet**
Is your toilet running? Put dye in the tank, and you may have a leak if it appears in the bowl.

IN THE KITCHEN



- Faucet**
Is your faucet dripping? If so, replace the worn out washers or cartridges.
- Under the Sink**
Is there pooling water or signs of rust under the sink? If so, replace the pipes.
- Appliances**
Is there pooling water under the refrigerator or dishwasher? If so, inspect and replace the supply line.

OUTSIDE THE HOME



- New Lawn**
A new lawn or upgraded landscaping tends to use more water to start up.
- Watering Schedule**
When do you water? Switch to before 8AM or after 7PM to limit water evaporation.
- Sprinklers**
Do you have pooling water or extreme dark spots on your lawn? That can mean you have a broken sprinkler.