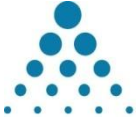


RESIDENTIAL HIGH-EFFICIENCY TOILET (HET) REBATE APPLICATION



Golden State
Water Company

A Subsidiary of American States Water Company

Important: Please read the application materials carefully and keep a copy for your records. Please type or print clearly in ink, then mail completed application and original cash register receipt and/or plumber's invoice to Golden State Water Company. Use one application per location. Only residential applicants are eligible. All information on this application form is treated as confidential customer information. Applications are processed in the order received. Rebates are dependent upon the availability of program funds. Funding is limited, therefore, rebates are **not guaranteed**.

WATER ACCOUNT NUMBER		
APPLICANT NAME (REBATE CHECK PAYABLE TO)		SSN / FED. TAX IDENTIFICATION (ID) (only necessary if the rebate amount s sum exceeds \$600)
APPLICATION DATE		
PHONE (DAY)	PHONE (EVENING)	BEST TIME TO CALL
MAILING ADDRESS		
CITY	STATE	Zip

Information about property where toilets will be installed:

PROPERTY / SITE NAME (IF APPLICABLE)	YEAR HOME BUILT	
ADDRESS	CITY	ZIP
NUMBER OF TOILETS ON PROPERTY	NUMBER OF TOILETS FOR REBATE	
MAKE(S) / MODEL(S) / AGE OF TOILETS BEING REMOVED	FLUSH VOLUME GPF (gallons per flush)	QUANTITY
MAKE(S) / MODEL(S) OF TOILETS BEING INSTALLED	FLUSH VOLUME GPF (gallons per flush)	QUANTITY
TYPE OF PROPERTY:		
<input type="checkbox"/> House	<input type="checkbox"/> Mobile Home	
<input type="checkbox"/> Townhouse / Condominium		

Are you the water bill recipient for the account number listed above? Yes No

If no, please provide the name and phone number of the water bill recipient.

WATER BILL RECIPIENT NAME	PHONE NUMBER
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AGREEMENT

I have read and understand the program information as stated in the attached application materials. I certify that I have installed said toilet(s) at the above stated property. I also understand that by signing agreement, I agree to have a water company representative verify the installation of the toilet(s). I agree to hold Golden State Water Company harmless from any and all liability or claims for damage resulting from or alleged to result from the installation of the HET, the inspection of the premises to verify proper installation, and any other activity related to this program.

AUTHORIZED SIGNATURE	TITLE (IF APPLICANT IS A BUSINESS)	DATE
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Mail the application and **original** cash register receipt and/or plumber's invoice to the address listed below:

Golden State Water Company

Albert E. Frias
1920 Corporate Way
Anaheim, CA 92801

FOR OFFICIAL USE ONLY

APPLICATION ID (For internal use only):

Application received by _____ Date received _____

Approved Denied Reason for denial _____

Toilets _____ Rebate amount _____ Original receipt amount _____

INSPECTION — Required Waived Performed by _____ Date inspected _____

Approved Denied Reason for denial _____

How to get your high-efficiency toilet (HET) rebate.

1. Call *Golden State Water Company* at 1-800-999-4033 to see if rebates are available.
2. To obtain a rebate, customers must agree to a site inspection for the installation. This service is provided free of charge to customers.
3. Purchase and install the new toilet(s). You must be replacing a toilet using 3.5 gallons per flush (gpf) or greater to be eligible. **Residential customers can qualify for up to two HET rebates per home.**
4. Toilets may be installed by customers or a licensed contractor.
5. Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually, and the completed application. Keep a copy for your records.
6. Submitting a signed application represents agreement to have *Golden State Water Company* verify installation of the toilet with customer present. *Golden State Water Company* will schedule an inspection as the need arises.
7. Rebates are up to \$125. Call *Golden State Water Company* to verify the amount. Total rebate amount is not to exceed money spent.
8. Eligible expenses include 1.28 gpf tank (or less), bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, and sales tax.
9. If approved, *Golden State Water Company* will issue rebate checks within eight to 10 weeks of receipt of your completed application materials.

Qualifications

1. Purchase of material must occur within the program period of **January 1, 2011 to December 31, 2011**. The number of rebates is dependent upon the availability of program funds. Call *Golden State Water Company* to see if funds are available.
2. The installation location must be served by Golden State Water Company's service area.
3. **Only residential customers are eligible.**
4. You may not replace a ULFT with an HET.
5. New construction is not eligible for rebate under this program.

Permitting

Building permits are not required when a residential customer removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture is relocated.

Disclaimer

Golden State Water Company reserves the right to deny applications if above stated requirements are not met. *Golden State Water Company* reserves the right to change the terms of this program at its discretion and in accord with applicable law. *Golden State Water Company* is not responsible for receipts or paperwork lost in the U.S. mail. *Golden State Water Company* cannot guarantee that the installation of the HET(s) will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be

processed, when all required information is provided by the applicant, on a first-come, first-served basis.

Customer Survey

As part of this rebate program, we are surveying customers to understand why they are replacing their toilets. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a:
 Home
 Income property
2. How many toilets do you have at your location / residence?

3. How many toilets are being replaced?

4. For efficient toilets already installed at your location / residence, how would you rate their performance?
 Better than expected
 About what expected
 Below what expected
 Don't yet know
5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).
 Bathroom remodel
 Toilet broken or not performing well
 Heard about the rebate program
 Concerned about saving water
 Other _____
6. If there are toilets at the location / residence that are not being replaced, (please check all reasons that apply below).
 Toilet is already 1.6 gallons per flush or less
 Existing toilet is working well
 New toilet too expensive
 Other _____
7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next 2 years if additional rebates are available?
 Yes
 No
8. How did you find out about the program? (Please check all that apply):
 Utility billing/Newsletter
 Newspaper/Publication
 Radio/TV
 Web Site
 At an event
 Friend/Neighbor
 Local Golden State Water Company Office
 Other