



“Hard” Water Facts

- ◆ The number one water quality issue reported by people in the U.S. is “hard” water, according to the Water Quality Association.
- ◆ Some signs of hard water include the build-up of mineral deposits on plumbing fixtures and little to no lather when using soap or shampoo.
- ◆ A U.S. Geological Survey revealed more than 85 percent of the country has hard water.
- ◆ What is hard water? Hard water, simply put, is water that has a high mineral content. As groundwater moves through rock and soil, it collects minerals like calcium and magnesium.
- ◆ Hardness is most commonly measured in grains per gallon (gpg) or milligrams per liter (mg/l).
- ◆ Customers may obtain a residential water softener if they desire to reduce their water’s hardness. It is important to follow your owner’s manual for proper maintenance of your water softener device.

Our Commitment

Golden State Water Company employees work around the clock to provide customers and communities with safe water that meets all federal and state standards.

The vast majority of customers are satisfied with the taste and smell of our



water, but we still receive some questions about the safe levels of certain minerals.

GSWC is committed to providing healthy, high quality water to its customers. We want to emphasize that hard water is not a health hazard. In fact, the National Research Council states that hard water generally contributes a small amount toward total calcium and magnesium human dietary needs.

Questions or Comments?

Email us at

customerservice@gswater.com

or call our 24 Hour Customer Call

Center at 1-800-999-4033

