



## Customer Update: Water Supply Adjustment Planned For Orange County District

Golden State Water Company would like to notify customers served throughout its Orange County District (Placentia and Los Alamitos service areas) of a water supply adjustment to offset production from the local groundwater basin.

In cooperation with the Orange County Water District and the Municipal Water District of Orange County, Golden State Water will be joining other providers in the region to increase the amount of imported water it serves and to cut back on the amount of groundwater produced to meet local demands. These efforts will support more rapid recovery of the local groundwater basin and provide additional storage for supplies produced during the state's recent record wet season.

Some customers may notice a slight change in the taste and aesthetic quality of the water due to this water supply shift. **The water remains safe to drink and is treated and tested to meet all of California's stringent drinking water standards before it is delivered to customers.**

Because the imported water is treated with chloramines for disinfection, kidney dialysis patients, aquarium owners and businesses or industries that use water in their treatment process, must neutralize or remove the chloramines in their tap water prior to use.

Customers may notice the temporary presence of sediment in the water, as a result of the new water supply and higher velocities flowing through local water mains. There is no health risk associated with this temporary condition; however, customers are encouraged to contact Golden State Water directly at 800.999.4033 if these temporary conditions persist more than a few days.

Golden State Water is proud to provide reliable, quality water throughout Orange County, and appreciates your patience during this water supply adjustment.