



## Notice of State Water Resources Control Board Emergency Regulation to Control Water Use During Droughts

Golden State Water Company (Golden State Water) has been ordered by the California Public Utilities Commission (CPUC) to notify its customers of the State Water Resources Control Board's (Board) restrictions and fines for violations of the Board's Emergency Regulations intended to achieve statewide conservation goals. This notification is being sent because California is in a drought and your cooperation is needed to ensure reliable supplies of water for your comfort and necessary use.

The Governor issued an Executive Order on April 1, 2015, mandating additional water use reductions. At this time, the Board has not yet established the new mandatory rules. Once the Board acts, the CPUC will follow suit and we will be notifying you of additional water use restrictions. In the meantime, the Governor's Executive Order mandated that the following restrictions are in full force and effect.

The Board has determined that the following water-use activities by California customers are not allowed:

- Watering outdoor landscapes in a way that causes water to "runoff" onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
- Washing a vehicle, with a hose without a shut-off nozzle or other device that will immediately stop the flow of water when not in use.
- Using drinking water to wash driveways and sidewalks.
- Using drinking water in a fountain or other decorative water feature, except where the water is recirculated.

**On March 17, 2015, the Board re-adopted the above water-use prohibitions and added the following ones:**

- Customers are not allowed to irrigate turf or ornamental landscapes during and 48 hours following measurable precipitation.
- Restaurants and other food service establishments can only serve water to customers on request.
- Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.
- Customers will be informed by their water utility when the utility is aware of leaks that are within the customer's control.
- **In compliance with orders from the State Water Board, Golden State Water customers may not irrigate outdoor landscapes or turf with potable water more than two days per week.** Customers are encouraged to check the back of their water bill for updates regarding specific outdoor irrigation days for their community. All outdoor irrigation must occur before 8 am or after 7 pm.

Violation of any of these prohibited or restricted water-use activities may be subject to a fine of up to five hundred dollars (\$500) for each day in which the violation occurs. A public agency representative may issue a citation in accordance with locally adopted municipal codes, adopted ordinances, or in cooperation with Golden State Water.

Golden State Water is complying with the water restriction requirements, and encourages customers to adhere to all regulations approved by the Board and CPUC to help protect nature's most precious resource during this historic drought.

Customers seeking additional information or wanting to report water waste in their community are encouraged to visit [gswater.com/drought](http://gswater.com/drought) or contact Golden State Water's 24-hour Customer Service Center by calling 800-999-4033.

***Para recibir esta información en español por favor llame a 1-800-999-4033.***