

## Important Update For Cypress Ridge Customers; Customer Meeting Scheduled For Nov. 10

Golden State Water Company (Golden State Water) is implementing Stage 2 of the Staged Mandatory Water Conservation and Rationing (Schedule 14.1) filing for the Cypress Ridge service area, effective December 1, 2016.

Golden State Water will host a public meeting to help customers understand this action and provide information on conservation rebates, programs, and other tools offered to help reduce water use:

**November 10, 2016 at 6 pm  
Cypress Ridge Pavilion  
1050 Cypress Ridge Pkwy  
Arroyo Grande, CA 93420**

On June 29, 2016, the Nipomo Mesa Management Area (NMMA) Technical Group declared a Severe Water Shortage Condition for a second consecutive year. This declaration requires neighboring water providers and county agencies across the Nipomo Mesa, including Golden State Water to reduce groundwater production by 50 percent. As a result, all Golden State Water customers served by local groundwater are called to reduce water usage levels based on a historical average.

Stage 2 includes the following actions:

- Outdoor irrigation is limited to two days per week, before 8 am or after 7 pm on the specified watering day(s).
  - Even addresses may responsibly water: Monday & Thursday
  - Odd addresses may responsibly water: Tuesday & Friday
- Allocations for each billing period are assigned to customers based on 2013 usage.
- A \$2.50 drought emergency surcharge will be applied to each Ccf over allocation.
- Non-compliance with the restrictions could result in a written warning, installation of a flow restrictor (fees for installation/removal) or termination of water service.

Allocations are determined by subtracting a 36 percent reduction from the customer's usage during same month in 2013. Allocation information is being mailed to all customers and will be included on your water bill. No allocations will be lower than 8 Ccf per month/16 Ccf per bi-monthly, and **customers can appeal their allocation online at [www.gswater-cr.com](http://www.gswater-cr.com) or by calling 805.481.8432.**

Adjustment to higher or lower Stages could occur based on the community's compliance with the current Stage or changes in local water supply conditions (Note: This may not occur in sequential order). Adjustment to another Stage would be preceded by written notification prior to implementation.

While some parts of the state received much-needed relief from dry conditions during the winter and spring months, local water supply levels have continued to decline to alarming levels. The local region is currently at "Exceptional Drought" status, which is the most severe classification of drought.

This is a critical time when we, as a community, must significantly reduce our water usage. We appreciate the conservation efforts of our Cypress Ridge customers and are counting on your continued cooperation.

For additional information about the drought, water restrictions and water-use efficiency resources, please call 805.481.8432.