Si necesita asistencia en español, tenemos representantes de servicio al cliente disponibles para ayudarle cuando lo solicite, por favor llame al número 1-800-999-4033.

GOLDEN STATE WATER COMPANY'S NOTICE OF APPLICATION REQUESTING TO INCREASE RATES BAY POINT SERVICE AREA (APPLICATION NO. 23-08-010)

On August 14, 2023, Golden State Water Company (GSWC) filed what is known as a "General Rate Case" (GRC) application with the California Public Utilities Commission (CPUC). The application filing by GSWC requests to increase rates over a three year period, covering the years 2025 through 2027. This request to increase rates would be effective beginning January 1, 2025.

Why is GSWC requesting this rate increase?

The CPUC requires GSWC to submit a GRC application every three years. GSWC is requesting authorization to increase revenues in the Bay Point service area by \$590,000 (or 8.10%) for 2025, \$329,200 (or 4.17%) in 2026, and \$360,300 (or 4.38%) in 2027. The total requested increase for all three years combined would be \$1,279,600 (or 16.65%).

The purpose of this GRC is for GSWC to cover its anticipated costs from 2025 through 2027 for improvements to the water supply system, purchased water, Allocated General Office and District Office expenses (such as customer service, water quality, environmental, accounting and human resources), depreciation expenses, and other operations expenses.

How could this affect my monthly bill?

If the proposed application is approved by the CPUC, the average residential customer with a $5/8 \times 3/4$ " meter using 7 Ccf (1 Ccf = 748 gallons) would see a monthly bill increase of \$4.91 (or 6.98%), from \$70.35 to \$75.26 in 2025. In 2026 the average residential customer would see a monthly bill increase of \$3.15 (or 4.19%), from \$75.26 to \$78.41, and a monthly bill increase of \$3.47 (or 4.43%), from \$78.41 to \$81.88 in 2027, **excluding any applicable surcharges**.

How does the rest of the process work?

This application will be assigned to a judge, who will consider proposals and evidence presented during the formal hearing process. The judge will issue a proposed decision which may adopt GSWC's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners.

Parties to the proceeding may review GSWC's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information about the Public Advocate's Office, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Where can I get more information?

Contact GSWC

- View GSWC's Application and related exhibits at: <u>www.gswater.com/2025-27rates</u>
- Contact GSWC's 24-hour Customer Service Center at: 1-800-999-4033 (toll-free) or TTY 1-877-933-9533
- Contact GSWC by email at: <u>customerservice@gswater.com</u>
- Contact GSWC by mail at:

Golden State Water Company Attention: Regulatory Affairs Department 630 East Foothill Boulevard San Dimas, CA 91773

Contact the CPUC

Please visit **apps.cpuc.ca.gov/c/A2308010** to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding.

Your participation by providing your thoughts on GSWC's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074 1-866-836-7825 (toll-free) or TTY 1-415-703-5282

Mail: CPUC Public Advisor's Office 505 Van Ness Avenue San Francisco, CA 94102

Email: public.advisor@cpuc.ca.gov

Please reference **Application 23-08-010** in any communications you have with the CPUC regarding this matter.

GOLDEN STATE WATER COMPANY