

GOLDEN STATE WATER COMPANY

Committed to Reliable, **Quality Water Service**

INVESTING IN CLEARLAKE COMMUNITIES AND OUR FUTURE

Golden State Water Company (Golden State Water) provides reliable, high-quality drinking water to over 2,100 customers in the Clearlake Customer Service Area (CSA). Golden State Water is a wholly owned subsidiary of American States Water Company. Golden State's water rates and many of its activities are regulated by the California Public Utilities Commission.

Clearlake Customer Service Area



Invested in Clearlake Communities

- Water treatment plant
- New well planned for service in 2024
- 42 Miles of main
- 3 Storage tanks (1 million gallons of storage)
- ~719 Valves
- 183 Hydrants

Capital Improvements, 2019-2023



To ensure premium water quality and reliability, Golden State Water Company invested nearly \$6 million dollars in Clearlake's water infrastructure projects over the past five years.









Charity Involvment

Golden State Water delivers quality, reliable water to more than **1 million people in more than 80 communities** throughout Northern, Coastal and Southern California. Golden State Water has been in business for more than 90 years because we put customers first.

Golden State Water is proud to support local charities in the Clearlake service area. Annually, Golden State Water helps feed local families in need as part of its Operation Gobble outreach program during the holiday season. Since 2020, our charitable contributions and the Operation Gobble program have funded more than \$1,460,000 to benefit local families in the communities we serve.

WATER IS OUR MOST PRECIOUS RESOURCE

We must use water wisely to protect its availability for today and future generations

Investing in Water Quality



To fulfill our commitment to quality water and reliable service, Golden State Water is investing in the upgrading of both treatment and delivery of water to create sustainable, long-term value for our customers. Proactive investments to replace and protect our water infrastructure system avoids the costly, and sometimes dangerous, effects of deferring maintenance or delaying the replacement of aged infrastructure.

Advancing Water Equity



To ensure environmental protection and the right of every Californian to have access to reliable and quality water, we continue to make significant investments in water infrastructure projects throughout our service areas, including under-resourced communities.

Conservation, a Way of Life



Water resiliency and reliability planning are cornerstones to Golden State Water's capital project investments and reflect the company's longstanding commitment to modernizing water infrastructure that aligns with California's long-term Water Supply Strategy. Since 2007, our customers reduced their water use by 32 percent, achieved by aggressively promoting customer education programs, free water conservation kits, water audits and leak detection programs, and customer rebates.

Advancing Environmental Sustainability



Our climate is experiencing extreme, sustained drought conditions, presenting a very real threat to Californians and their quality of life. Bold action is required to support California's sustainability and climate action plans, including investments in key projects that will reduce the company's carbon footprint and its energy demands, while supporting a more drought resilient future.

Economic Impact and Supplier Diversity



Capital infrastructure investments and ongoing operations generate significant economic benefits for communities where we do business. Unlike public water, utilities that do not pay taxes, our operations help fund critical public services through federal, state, and local taxes. In addition to employing 500 highly skilled employees, the services provided by the company are supported by contractors who are as diverse as Golden State Water's service areas.

