

Surcharges and Surcredits



Please identify your community from the list below and navigate to the identified page to learn about the surcharges or surcredits in your area.

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Apple Valley

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: CARW rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016 and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Arden Cordova

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1766-W**

Customer Bill Impact: The monthly bill of an average residential customer using 13 Ccf would increase during the 12-month period by \$0.64 or 2.1%. Excluding the impact of current WRAM&MCBA surcharges, which will expire upon the effective date of this Advice Letter, the monthly bill of an average flat-rate customer would increase during the 12-month period by \$4.81 or 7.0%.

Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: March 29, 2020

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1741-W**

Customer Bill Impact: The monthly bill of an average flat rate customer would increase by \$8.36 or 11.7%.

Description: The CPUC has authorized Golden State Water to implement a temporary surcharge for flat rate customers and issue a one-time surcredit for metered customers to recover the expenses associated with water usage and water supply costs differing from the forecasted levels. The 2017 WRAM/MCBA took effect on March 30, 2018.

Expires: September 30, 2019

- **AEROJET Water Litigation Memorandum Account (AEROJET): Advice Letter 1517-W**

Customer Bill Impact: The monthly bill of an average metered customer would increase approximately \$0.27 per 748 gallons (1 Ccf), while the monthly bill of an average flat rate customer would increase \$8.07 per month.

Description: In 2005, Golden State Water's local water supply was contaminated by a third party. As a result, Golden State Water wells suffered and became inoperable. The CPUC authorized Golden State Water to institute a surcharge to recover legal expenses associated with this litigation.

Expires: September 21, 2025

- **American Recovery and Reinvestment Act of 2009 (ARRA) Surcharge: Advice Letter 1756-W**

Customer Bill Impact: See the table below.

<u>Meter Size</u>	<u>Next 4.5 Years Monthly Surcharge</u>	<u>Thereafter Until End of Loan Repayment Term</u>
5/8 x 3/4 inch	\$1.05	\$0.85
3/4 inch	\$1.58	\$1.28
1 inch	\$2.62	\$2.14
1 1/2 inch	\$5.23	\$4.26
2 inch	\$8.37	\$6.82
3 inch	\$15.69	\$12.79
4 inch	\$26.14	\$21.31
6 inch	\$52.29	\$42.62
8 inch	\$83.66	\$68.20
10 inch	\$120.26	\$98.04

<u>Flat Rate</u>	<u>Next 5 Years Monthly Surcharge</u>	<u>Thereafter Until End of Loan Repayment Term</u>
Single Unit	\$1.95	\$1.28
Duplex	\$1.95	\$1.28

Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to repay a 20-year loan obtained by Golden State Water through the California Department of Public Health’s Safe Drinking Water Revolving Fund American Recovery and Reinvestment Act funding program. This program provides funding to install water meters and retrofits to residential flat rate customers in the Arden Cordova District. Golden State Water’s meter retrofit program will assist in bringing service connections into compliance to meet the state mandated requirement that all urban water suppliers install meters on all municipal and industrial service connections by or before January 1, 2025.

Expires: March 2, 2033

- **CARW Program Surcharge: Advice Letter 1686-W**

Customer Bill Impact: The monthly bill of an average metered customer would increase approximately \$0.13 per 748 gallons (1 Ccf), while the monthly bill of an average flat rate customer would increase \$3.01 per month.

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water’s CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

Barstow

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

*For description, please refer to glossary on page 20

- **CARW Program Surcharge: Advice Letter 1685-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf) for metered customers.
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.
- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).
Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.
Expires: September 1, 2019

Bay Point

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1766-W**
Customer Bill Impact: Excluding the impact of current WRAM&MCBA surcharges, which will expire upon the effective date of this Advice Letter, the monthly bill of an average residential customer using 8 Ccf would increase during the 12-month period by \$2.72 or 4.4%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.
Expires: March 29, 2020
- **CARW Program Surcharge: Advice Letter 1687-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase approximately \$0.13 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Bay Point 2016 Interim Rate True-up: Advice Letter 1714-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.23 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Calipatria

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf) for metered customers.

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

*For description, please refer to glossary on page 20

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).
Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.
Expires: September 1, 2019

Central Basin East (Artesia, Norwalk and surrounding communities)

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1765-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$3.78 or 6.4%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 18, 2019.
Expires: September 18, 2020
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1739-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$5.70 or 9.3%. The monthly bill of an average non-residential customer using 18 Ccf would increase during the 18-month period by \$9.32 or 9.7%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge of \$0.52 per Ccf to recover the expenses associated with under-collection due to water usage and water supply costs differing from the forecasted levels. The 2017 WRAM/MCBA took effect on March 23, 2018.
Expires: September 23, 2019
- **CARW Program Surcharge: Advice Letter 1683-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.25 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

Central Basin West (Bell, Bell Gardens and surrounding communities)

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1765-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$3.78 or 6.4%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 18, 2019.
Expires: September 18, 2020
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1739-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$5.70 or 9.3%. The monthly bill of an average non-residential customer using 18 Ccf would increase during the 18-month period by \$9.32 or 9.7%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge of \$0.52 per Ccf to recover the expenses associated with under-collection due to water usage and water supply costs differing from the forecasted levels. The 2017 WRAM/MCBA took effect on March 23, 2018.
Expires: September 23, 2019
- **CARW Program Surcharge: Advice Letter 1683-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.25 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

Claremont

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**
Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45

2"	\$175.12
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Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Clearlake

- **CARW Program Surcharge: Advice Letter 1679-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase approximately \$0.13 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Clearlake 2016 Interim Rate True-Up: Advice Letter 1715-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.87 per 748 gallons (1 Ccf).
Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.
Expires: September 1, 2019

Culver City

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1765-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$3.78 or 6.4%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 18, 2019.
Expires: September 18, 2020
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1739-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$5.70 or 9.3%. The monthly bill of an average non-residential customer using 18 Ccf would increase during the 18-month period by \$9.32 or 9.7%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge of \$0.52 per Ccf to recover the expenses associated with under-collection due to water usage and water supply costs differing from the forecasted levels. The 2017 WRAM/MCBA took effect on March 23, 2018.
Expires: September 23, 2019
- **CARW Program Surcharge: Advice Letter 1683-W**
Customer Bill Impact: The monthly bill of an average customer would increase \$0.25 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

Los Alamitos

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Los Osos

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1766-W**

Customer Bill Impact: Excluding the impact of current WRAM&MCBA surcharges, which will expire upon the effective date of this Advice Letter, the monthly bill of an average residential customer using 8 Ccf would increase during the 19-month period by \$11.07 or 11.6%.

Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: October 29, 2020

- **CARW Program Surcharge: Advice Letter 1684-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase approximately \$0.13 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Los Osos 2016 Interim Rate True-up: Advice Letter 1716-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.84 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2020

Morongo Valley

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Placentia

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water’s CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.
- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).
Description: Due to the CPUC’s delay in issuing a decision on Golden State Water’s 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.
Expires: September 1, 2019

San Dimas

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**
Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

*For description, please refer to glossary on page 20

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

San Gabriel

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45
2"	\$175.12

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes

Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).
Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.
Expires: September 1, 2019

Santa Maria

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1766-W**
Customer Bill Impact: Excluding the impact of current WRAM&MCBA surcharges, which will expire upon the effective date of this Advice Letter, the monthly bill of an average residential customer using 18 Ccf would increase during the 18-month period by \$2.90 or 4.3%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.
Expires: September 29, 2020
- **CARW Program Surcharge: Advice Letter 1681-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.13 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.
- **Santa Maria Water Rights Memorandum Account (SMWRMA): Advice Letter 1757-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase approximately \$0.11 per 748 gallons (1 Ccf).

Description: Golden State Water is authorized to track and recover litigation costs associated with Golden State Water’s ongoing efforts to protect its groundwater rights in the Santa Maria Groundwater Basin. The stipulation ensures that Golden State Water has the right to obtain the necessary water supplies to meet customer demands, that there is equitable cost sharing among basin users, and that the basin water supplies are adequately managed. Golden State Water is required to submit an annual update and revise the temporary surcharge to recover the authorized Santa Maria Water Rights litigation-related expenses incurred pre-December 31, 2005, and post-December 31, 2005.

Expiration: May 21, 2023

- **Santa Maria 2016 Interim Rate True-Up: Advice Letter 1717-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.21 per 748 gallons (1 Ccf).

Description: Due to the CPUC’s delay in issuing a decision on Golden State Water’s 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2020

Simi Valley

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1766-W**

Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$8.17
3/4"	\$12.25
1"	\$20.42
1-1/2"	\$40.84
2"	\$65.35
3"	\$122.53
4"	\$204.22
6"	\$408.44
8"	\$653.50

Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

Southwest

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1765-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$3.78 or 6.4%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 18, 2019.
Expires: September 18, 2020
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1739-W**
Customer Bill Impact: The monthly bill of an average residential customer using 11 Ccf would increase during the 18-month period by \$5.70 or 9.3%. The monthly bill of an average non-residential customer using 18 Ccf would increase during the 18-month period by \$9.32 or 9.7%.
Description: The CPUC has authorized Golden State Water to implement a temporary surcharge of \$0.52 per Ccf to recover the expenses associated with under-collection due to water usage and water supply costs differing from the forecasted levels. The 2017 WRAM/MCBA took effect on March 23, 2018.
Expires: September 23, 2019
- **CARW Program Surcharge: Advice Letter 1683-W**
Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.25 per 748 gallons (1 Ccf).
Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.
Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

Wrightwood

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)*: Advice Letter 1767-WA**
Customer Bill Impact: Residential customers will receive a one-time surcredit based on the size of their meters.

Meter Size	One-time Bill Credit
5/8" x 3/4"	\$21.89
3/4"	\$32.83
1"	\$54.72
1-1/2"	\$109.45

2"	\$175.12
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Description: The CPUC has authorized Golden State Water to issue a one-time surcredit for expenses associated with over-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.

Expires: One-time surcredit

- **CARW Program Surcharge: Advice Letter 1685-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase \$0.17 per 748 gallons (1 Ccf).

Description: The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

Expires: Rates are recalibrated every three years in accordance with the General Rate Case filing.

- **Region 3 2016 Interim Rate True-Up: Advice Letter 1720-W**

Customer Bill Impact: The monthly bill of an average residential customer would increase by approximately \$0.26 per 748 gallons (1 Ccf).

Description: Due to the CPUC's delay in issuing a decision on Golden State Water's 2014 General Rate Case, interim rates took effect on January 1, 2016, and remained in effect until the new approved rates were implemented on April 20, 2017. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue adjustment that was approved for 2016, and the revenue that was actually recovered through interim rates.

Expires: September 1, 2019

Glossary

California Public Utilities Commission (CPUC): The CPUC regulates privately owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies. The CPUC serves the public interest by protecting consumers and ensuring the provision of safe, reliable utility service and infrastructure at just and reasonable rates, with a commitment to environmental enhancement and a healthy California economy.

California Alternate Rates for Water (CARW): The program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

WRAM/MCBA Balancing Accounts: During the ratemaking process, regulated utilities forecast water usage to ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. A large portion of these costs are fixed, meaning they don't change as usage changes. Companywide, fixed costs average 73 percent of Golden State Water's expenses.

When water usage and water supply costs do not match the forecasted level and the revenue collected either exceeds or falls short of the authorized amount, the WRAM and MCBA are used to achieve the financial balance. The WRAM ensures any under-collected revenue is recovered with a temporary surcharge, and revenue that exceeds the CPUC-authorized amount is returned to customers in the form of a temporary surcredit.

The MCBA ensures any savings associated with lower water supply costs are credited to the customers, and any water supply costs that are lower than the CPUC authorized level are returned to the customer in the form of a surcredit. Vice Versa, any supply costs that exceed the CPUC-authorized levels are recovered in the form of a temporary surcharge. This process provides transparency and accountability, but can also present challenges during times of drought and reduced water usage.

Given unprecedented statewide conservation requirements, water utilities in every community must make adjustments to account for revenue shortfalls resulting from reduced usage. This is a challenge for all water providers, regulated and municipal.