

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



March 26, 2021

Ronald K. Moore  
Senior Regulatory Analyst  
Golden State Water Company  
630 East Foothill Blvd.  
San Dimas, CA 91773

Dear Mr. Moore,

The Commission has approved Golden State Water Company's Advice Letter No. 1847, filed on March 4, 2021, regarding COVID-19-Related Mandated Customer Protections Details.

Enclosed is a copy of the advice letter with an effective date of March 4, 2021 for the utility's files.

Please contact Jeremy Ho at [JRY@cpuc.ca.gov](mailto:JRY@cpuc.ca.gov) or 415-703-1905, if you have any questions.

Thank you,

/s/ROBIN BRYANT

Robin Bryant  
Water Division

Enclosures

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
WATER DIVISION**

**Advice Letter Cover Sheet**

**Utility Name:** Golden State Water Company

**Date Mailed to Service List:** 3/4/2021

**District:** Company-Wide

**CPUC Utility #:** 133 W

**Protest Deadline (20<sup>th</sup> Day):** N/A

**Advice Letter #:** 1847-W

**Review Deadline (30<sup>th</sup> Day):** N/A

**Tier**    1    2    3     Compliance

**Requested Effective Date:** N/A

**Authorization** D.19-07-015

**Rate Impact:** N/A

**Description:** COVID-19-Related Mandated Customer  
Protections Details

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** Ronald Moore

**Utility Contact:** Nguyen Quan

**Phone:** (909) 394-3600 x 682

**Phone:** (909) 394-3600 x 664

**Email:** [rkmoore@gswater.com](mailto:rkmoore@gswater.com)

**Email:** [nquan@gswater.com](mailto:nquan@gswater.com)

**Water Division**

**Contact:** Tariff Unit

**Phone:** (415) 703-1133

**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**WD USE ONLY**

DATE

STAFF

COMMENTS

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\_\_\_\_\_

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APPROVED

WITHDRAWN

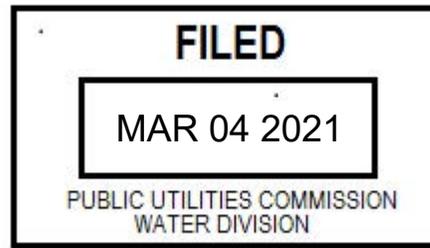
REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_



March 4, 2021

Advice Letter No. 1847-W

(133 W)

## California Public Utilities Commission

Golden State Water Company (“GSWC”) is filing this Tier 1 advice letter with the California Public Utilities Commission’s (“Commission”) Water Division to provide a detailed summary of the Emergency Customer Protections offered to its customers that were affected by the COVID-19 pandemic. GSWC is providing a summary of the last twelve months of the Emergency Customer Protections offered to affected customers and which are continuing, including the outreach efforts GSWC conducted, the customer impacts, and the associated costs. This advice letter is being filed pursuant to Ordering Paragraph Nos. 11 and 12 in Commission Decision No. (“D.”) 19-07-015.

### **BACKGROUND**

On July 11, 2019, the Commission issued D. 19-07-015, in Rulemaking 18-013-011. Specifically, Ordering Paragraph No. 11 in D. 19-07-015 states,

11. *All Class-A Water utilities (California Water Service Company, California American Water Company, Golden State Water Company, Great Oaks Water Company, Liberty Utilities Apple Valley Ranchos Water, and Park Water), San Jose Water Company, San Gabriel Valley Water Company, and Suburban Water Systems as well as all Class-B utilities (Fruitridge Vista Water Company, Bakman Water Company, Del Oro Water Company, East Pasadena Water Company, Santa Catalina Island Water (a division of Southern California Edison Company), and Alco Water Service).), shall file a Tier 1 Advice Letter at the default, 12-month conclusion of customer protection period (running from the date that customer protections related to the specific disaster became effective), or as reasonably determined by the Governor’s Office of Emergency Services, detailing the mandated protections offered to the customer affected by the disaster, the start and end periods customers received the emergency customer protections, the outreach efforts conducted, the customer impacts, and the associated cost.*

### **DISCUSSION**

On March 4, 2020, Governor Newsom declared a State of Emergency in California related to COVID-19. March 4, 2021 is the 12-month anniversary of the declared State of Emergency.

On March 17, 2020, the Commission’s Executive Director issued a letter to all Class A and B water utilities indicating that the Commission expected “the utilities and service providers subject to D.19-07-015 and D.19-08-025 to extend the same applicable customer protections

directed in D.19-07-015 and D.19-08-025 to customers in response to the declared state of emergency due to the spread of COVID-19.” The same letter also stated:

*We also expect the utilities and service providers to report to the CPUC on all customer protection measures they implement in response to COVID-19 as soon as they are implemented, so that the CPUC may publicly report on these measures. These customer protections should be retroactively applied to March 4, 2020.*

On March 19, 2020, GSWC filed Advice Letter No. 1814-W in compliance with D.19-07-015 and the Executive Director’s March 17, 2020 letter. In Advice Letter No. 1814-W, GSWC confirmed its implementation of the Emergency Disaster Relief Protections and that such protections would be retroactively applied to March 4, 2020. Advice Letter No. 1814-W was approved on April 3, 2020 with an effective date of March 4, 2020.

In Advice Letter No. 1814-W, GSWC detailed other actions it is taking in response to the declared State of Emergency, including:

1. Activation of its Catastrophic Event Memorandum Account (CEMA);
2. Customer Service representatives would work with customers who contact GSWC and advise that, due to COVID-19, they are having difficulty paying their bills;
3. Full compliance with the Water Shutoff Protection Act, which provides customers with additional notice prior to service disconnections due to nonpayment, as well as payment options should customers be unable to pay their bills on time;
4. Confirmed to the Commission that no customers have been disconnected for nonpayment;
5. Closure of its Walk-In Customer Service Center for the safety and health of its employees and customers; and
6. Other day-to-day measures taken to protect the health and safety of GSWC’s employees, such as no non-essential business travel, the promotion of telecommuting, no participating in large meeting or public events, etc.

On April 2, 2020, Governor Newsom issued Executive Order N-42-20 instituting a “shutoff moratorium” - a prohibition against discontinuing service for nonpayment - during the COVID-19 State of Emergency. GSWC has fully complied with this Executive Order and no GSWC customer has had water service disconnected for nonpayment during the State of Emergency.

The Commission issued Resolution M-4842 (“Res. M-4842”) on April 17, 2020, which directed utilities to implement Emergency Customer Protections to Support California Customers During the COVID-19 Pandemic. In response thereto, GSWC filed Advice Letter No. 1817-W (“AL 1817-W”) on May 1, 2020 showing compliance with Res. M-4842. In AL 1817-W, GSWC notified the Commission that it would implement the first five of the seven

Emergency Customer Protections actions for water customers listed in Res. M-4842. GSWC noted in AL 1817-W that Items 6 and 7 of the Emergency Customer Protections listed in Res. M-4842 were not applicable to the COVID-19 pandemic and would not be implemented. AL 1817 -W was approved on May 12, 2020, with an effective date of May 1, 2020.

On February 12, 2021, the Commission issued Resolution M-4849 (“Res. M-4849”), which authorized and directed utilities to extend the Emergency Customer Protections to support customers through June 30, 2021, and to file Transition Plans for the expiration of Emergency Customer Protections by April 1, 2021.

Res. M-4849 required investor-owned Class A and B water utilities to file a Tier 1 advice letter within 10 days of the issuance of the Resolution demonstrating compliance with the Extension of Emergency Customer Protections to June 30, 2021. On February 22, 2021, GSWC filed Advice Letter No. 1844-W confirming its extension of its Emergency Customer Protections to June 30, 2021.

Res. M-4849 also required the Class A and B water utilities to submit draft advice letters containing their respective Transition Plan to CPUC staff by February 25, 2021. The Transition Plans address the following elements:

1. Activities Timeline;
2. Marketing, Education, and Outreach Strategy;
3. Compliance and Safety; and
4. Progress Tracking and Reporting.

On February 25, 2021, GSWC submitted its draft Transition Plan Advice Letter as directed. GSWC’s Transition Plan included information about each of the four elements listed above.

### **SUMMARY MANDATED PROTECTIONS FOR LAST TWELVE MONTHS**

#### **-Start and End Date of Emergency Customer Protections.**

All Emergency Customer Protections described above started on March 4, 2020, and all will remain in place for GSWC’s customers through, at least, June 30, 2021. The Emergency Customer Protections could be extended beyond June 30, 2021, at the discretion of the Commission.

#### **-Outreach Efforts, Customer Impacts, and Associated Costs.**

Throughout the declared State of Emergency, GSWC has provided information to customers through its website, social media, periodic mailings and emails, bill inserts news releases and its customer service representatives. Included in these outreach efforts has been information about customer protections, customer support options, bill payment options and additional resources available to customers. Targeted communications have shared bill

payment options and encouragement to customers to address past-due bills in full or in part during the pandemic emergency period so that customers are not faced with large past-due balances at the end of the emergency period.

Starting on March 4, 2020 to current, GSWC has been reporting to the Commission's Water Division, on a monthly basis, the various impacts of the pandemic, such as number of customers seeking bill assistance, new customers added to the low income program, number of customers making partial payments and customer arrearages.

Costs associated with GSWC's outreach efforts have totaled approximately \$30,000, to date. GSWC does not have either a marketing or outreach budget for these activities. GSWC intends to record all costs associated with customer outreach in its COVID-19 CEMA.

**-Compliance with Ordering Paragraph No. 12 of D.19-07-015  
Collaboration and Information Sharing.**

Ordering Paragraph No. 12 of D.19-07-015 states,

*12 All Class-A Water utilities (California Water Service Company, California American Water Company, Golden State Water Company, Great Oaks Water Company, Liberty Utilities (Apple Valley Ranchos Water, and Park Water), San Jose Water Company, San Gabriel Valley Water Company, and Suburban Water Systems as well as all Class-B Water utilities (Fruitridge Vista Water Company, Bakman Water Company, Del Oro Water Company, East Pasadena Water Company, Santa Catalina Island Water (a division of Southern California Edison Company), and Alco Water Service.) shall file a Tier 1 Advice Letter twelve months from a qualifying event, documenting the collaborative engagement they had with the Governor's Office of Emergency Services and the California Department of Forestry and Fire Protection demonstrating information sharing that aided these entities in carrying out their mission.*

While the Emergency Customer Protections adopted in D.19-07-015 were primarily geared towards wildfire disasters, GSWC interprets the language of Ordering Paragraph No. 12, in the context of the COVID-19 State of Emergency, to require reporting on GSWC's collaboration with State and local emergency services and the information-sharing that has taken place during the COVID-19 Pandemic State of Emergency.

From the beginning of the declared COVID-19 State of Emergency, GSWC has participated with local, regional and state organizations in a collaborative effort to share information on public health requirements, utility impacts and response. These organizations include the Water Response Agency of Orange County (WEROC), California Water/Wastewater Response Network (CALWarn), the California Utilities Emergency Association (CUEA) and the California Resiliency Alliance (CRA). At the beginning of the pandemic information

sharing occurred on a daily to weekly basis, and now they occur less frequently.

In addition, through the California Water Association, GSWC is kept informed of State government activities on an ongoing basis and GSWC has stayed abreast and informed of all local and State Public Health Departments requirements and notices, including compliance with all workplace and worker safety protocols, such as, required postings of workplace safety rules and social distancing.

### COMPLIANCE

GSWC hereby submits this Tier 1 advice letter to the Commission in compliance with Ordering Paragraph Nos. 11 and 12 in D.19-07-015.

Note: The Emergency Customer Protections were effective and implemented on March 4, 2020, therefore, March 4, 2021 is the 12-month anniversary date.

### CUSTOMER NOTICE

Pursuant to Water Industry Rule No. 3.2 in the Commission's General Order 96-B, this advice letter does not require a customer notice nor a customer notice verification.

### RESPONSE OR PROTEST

Anyone may submit a response or protest for this Advice Letter (AL). When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the

utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

Water Division must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

The addresses for submitting a response or protest are:

**Email Address:**

[Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**Mailing Address:**

CA Public Utilities Commission  
Division of Water and Audits  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to Water Division, the respondent or protestant shall send a copy of the protest to Golden State Water Company at:

**Email Address:**

[regulatoryaffairs@gswater.com](mailto:regulatoryaffairs@gswater.com)

**Mailing Address:**

Golden State Water Company  
Ronald Moore  
630 East Foothill Blvd.  
San Dimas, CA 91773

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

**REPLIES**

The utility shall reply to each protest and may reply to any response. Any reply must be received by Water Division within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL. Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

No individuals or utilities have requested notification of filing of tariffs. Distribution of this advice letter is being made to the attached service list in accordance with General Order No. 96-B and to the service list for R.18-03-011. A copy of this advice letter will be posted on GSWC's website for review and printing.

Sincerely,

/s/ Ronald Moore

Ronald Moore

Regulatory Affairs Department

Golden State Water Company

- c: Terence Shia, CPUC - Water Division
- Bruce DeBerry, CPUC - Water Division
- James Boothe, CPUC - Water Division
- Jeremy Ho, CPUC - Water Division
- Victor Chan, CPUC- Cal PAO
- Richard Rauschmeier, CPUC- Cal PAO
- Lucian Filler, Deputy Executive Director

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**Sacramento Suburban Water Dist.**  
3701 Marconi Avenue – Suite 100  
Sacramento, CA 95821  
[HHernandez@sswd.org](mailto:HHernandez@sswd.org)  
[DYork@sswd.org](mailto:DYork@sswd.org)

**Carmichael Water District**  
7837 Fair Oaks Blvd.  
Carmichael, CA 95608-2405

**Cypress Ridge Owner's Association**  
**Attn: President**  
1400 Madonna Road  
San Luis Obispo, CA 93405  
[Cory.Bauer@managementtrust.com](mailto:Cory.Bauer@managementtrust.com)

**City of Folsom**  
50 Natoma Street  
Folsom, CA 95630

Director  
**Sacramento County Water Agency**  
827-7<sup>th</sup> Street, Room 301  
Sacramento, CA 95814  
[DWRexecsecretary@saccounty.net](mailto:DWRexecsecretary@saccounty.net)

**Bay Point Municipal Advisory Council**  
3105 Willow Pass Road  
Bay Point, CA 94565-3149

**Contra Costa Water District**  
P. O. Box H2O  
Concord, CA 94520

**Diablo Water District**  
P. O. Box 127  
Raley's Shopping Center – 2107 Main Street  
Oakley, CA 94561-0127  
[Dmuelrath@diablowater.org](mailto:Dmuelrath@diablowater.org)  
[cbelleci@diablowater.org](mailto:cbelleci@diablowater.org)

**City of Martinez**  
525 Henrietta Avenue  
Martinez, CA 94553

**Citrus Heights Water District**  
6230 Sylvan Road  
Citrus Heights, CA 95610

**California-American Water Co.**  
4701 Beloit Drive  
Sacramento, CA 95838-2434  
[ca.rates@amwater.com](mailto:ca.rates@amwater.com)

**Fair Oaks Water District**  
10317 Fair Oaks Blvd.  
Fair Oaks, CA 95628

**Orange Vale Water Co**  
P. O. Box 620800  
9031 Central Avenue  
Orange Vale, CA 95662  
[swilcox@orangevalewater.com](mailto:swilcox@orangevalewater.com)

**City of Antioch**  
P. O. Box 5007  
Antioch, CA 94531

**City of Brentwood**  
**Public Works Operations**  
Eric Brennen, Water Operations Manager  
2201 Elkins Way  
Brentwood, CA 94513

**Contra Costa County**  
**Chief Assistant Clerk of the Board**  
651 Pine Street, Room 106  
Martinez, CA 94553  
[Jami.napier@cob.cccounty.us](mailto:Jami.napier@cob.cccounty.us)

Richard Lou, Principal Management Analyst  
**East Bay Municipal Utility District**  
375 – 11<sup>th</sup> Street, MS#804  
Oakland, CA 94607  
[Rlou@ebmud.com](mailto:Rlou@ebmud.com)

**Highlands Water Company**  
14580 Lakeshore Drive  
Clearlake, CA 95422-8100

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**Konocti County Water District**  
15844 – 35<sup>th</sup> Street  
Clearlake, CA 95422  
[kcwd@mchsi.com](mailto:kcwd@mchsi.com)

**Arroyo Grande Municipal Water Dept.**  
P.O. Box 550  
Arroyo Grande, CA 93420  
[staylor@arroyogrande.org](mailto:staylor@arroyogrande.org)

**Cambria Community Services Dist.**  
1316 Tamson Drive – Suite 201  
P.O. Box 65  
Cambria, CA 93428

**Los Osos CSD**  
2122 - 9<sup>th</sup> Street  
Los Osos, CA 93402

**S & T Mutual Water Co.**  
P.O. Box 6391  
Los Osos, CA 93412  
[STMutualwater@gmail.com](mailto:STMutualwater@gmail.com)

**Nipomo Community Services Dist.**  
147 S. Wilson Street  
Nipomo, CA 93444-0326  
[MIglesias@ncsd.ca.gov](mailto:MIglesias@ncsd.ca.gov)

**Calleguas Municipal Water District**  
2100 Olsen Road  
Thousand Oaks, CA 91360  
[staylor@calleguas.com](mailto:staylor@calleguas.com)

City Clerk  
**City of Clearlake**  
14050 Olympic Drive  
Clearlake, CA 95422  
[mswanson@clearlake.ca.us](mailto:mswanson@clearlake.ca.us)

City Attorney & City Clerk  
**City of Santa Maria**  
110 East Cook Street  
Santa Maria, CA 93454  
[rgarietz@ci.santa-maria.ca.us](mailto:rgarietz@ci.santa-maria.ca.us)  
[psinco@cityofsantamaria.org](mailto:psinco@cityofsantamaria.org)

County Clerk  
**County of Sacramento**  
720 9<sup>th</sup> Street  
Sacramento, CA 95814

**Local Agency Formation Commission**  
P. O. Box 2694  
Granite Bay, CA 95746  
[j.benoit4@icloud.com](mailto:j.benoit4@icloud.com)

**Avila Beach Community Service District**  
P O Box 309  
191 San Miguel Street  
Avila Beach, CA 93424  
[avilacsd@gmail.com](mailto:avilacsd@gmail.com)

**Community Services District**  
P. O. Box 6064  
Los Osos, CA 93412

**Morro Bay City Water (City Hall)**  
595 Harbor Blvd.  
Morro Bay, CA 93442  
[rlivick@morrobayca.gov](mailto:rlivick@morrobayca.gov)

**San Luis Obispo City Water**  
879 Morro Street  
San Luis Obispo, CA 93403

**City of Santa Maria**  
2065 East Main Street  
Santa Maria, CA 93454  
[lmlong@ci.santa-maria.ca.us](mailto:lmlong@ci.santa-maria.ca.us)

City Attorney  
**City of Clearlake**  
14050 Olympic Drive  
Clearlake, CA 95422

City Clerk & City Attorney  
**City of Guadalupe**  
918 Obispo Street  
Guadalupe, CA 93434

City Clerk & City Attorney  
**City of Simi Valley**  
2929 Tapo Canyon Road  
Simi Valley, CA 93065

County Clerk  
**County of San Luis Obispo**  
1055 Monterey Street - #D-120  
San Luis Obispo, CA 93408

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

Department of Water Resources  
Steve Pedretti, Division Chief  
827 7<sup>th</sup> Street, Room 301  
Sacramento, CA 95814  
[DWRexecsecretary@saccounty.net](mailto:DWRexecsecretary@saccounty.net)

**County Counsel**  
105 East Anapamu Street, Rm. 201  
Santa Barbara, CA 93101

**LAFCO**  
1042 Pacific Street, Suite A  
San Luis Obispo, CA 93401  
[dbloyd@slolafco.com](mailto:dbloyd@slolafco.com)

**City of Bellflower  
Water Department**  
16600 Civic Center Drive  
Bellflower, CA 90706  
[RStover@bellflower.org](mailto:RStover@bellflower.org)

**City of Downey  
Director of Public Works**  
P. O. Box 90241-7016  
Downey, CA 90241

**City of Huntington Park  
Water Department**  
6550 Miles Street  
Huntington Park, CA 90255

**City of Lakewood  
Water Department**  
P.O. Box 220  
Lakewood, CA 90714-0220

**Honorable Mayor Eric Garcetti  
City of Los Angeles**  
200 N. Spring Street – Room 303  
Los Angeles, CA 90012

**City of Norwalk  
Water Department**  
12700 Norwalk Blvd. – Room #5  
Norwalk, CA 90650

**City of Santa Fe Springs  
Water Department**  
11736 E. Telegraph Road  
Santa Fe Springs, CA 90670

County Counsel  
**County of San Luis Obispo**  
County Government Center - #D-320  
San Luis Obispo, CA 93408

John Farnkopf, Senior Vice President  
**HILTON FARNKOPF & HOBSON, LLC**  
2175 N. California Blvd – Suite 990  
Walnut Creek, CA 94596  
[jfarnkopf@hfh-consultants.com](mailto:jfarnkopf@hfh-consultants.com)

**Santa Barbara LAFCO**  
105 E. Anapamu - Room 406  
Santa Barbara, CA 93101  
[lafco@sblafco.org](mailto:lafco@sblafco.org)

**City of Cerritos  
Water Department**  
P.O. Box 3130  
Cerritos, CA 90703  
[bortega@cerritos.us](mailto:bortega@cerritos.us)

**City of Hawthorne**  
4455 W. 126<sup>th</sup> Street  
Hawthorne, CA 90250

**City of Inglewood**  
One Manchester Blvd. - Suite 900  
P. O. Box 6500  
Inglewood, CA 90301

**Long Beach Water Department  
Chris Garner, General Manager**  
1800 E. Wardlow Road  
Long Beach, CA 90807

**City of Los Angeles  
Department of Water & Power**  
P O Box 51111  
Los Angeles, CA 90051-0100

**City of Paramount  
Water Department**  
16420 Colorado Street  
Paramount, CA 90723  
[sho@paramountcity.com](mailto:sho@paramountcity.com)

**City of South Gate  
Water Department**  
8650 California Street  
South Gate, CA 90280  
[rdickey@sogate.org](mailto:rdickey@sogate.org)  
[dtorres@sogate.org](mailto:dtorres@sogate.org)

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**City of Torrance**  
**Water Department**  
3031 Torrance Blvd.  
Torrance, CA 90503

**California Water Service Co.**  
2632 West 237<sup>th</sup> Street  
Torrance, CA 90505-5272  
[mduque@calwater.com](mailto:mduque@calwater.com)

**Liberty Utilities**  
9750 Washburn Road  
Downey, CA 90241  
[Diana.Iemoli@LibertyUtilities.com](mailto:Diana.Iemoli@LibertyUtilities.com)

**Maywood Mutual Water - No. 2**  
3521 East Slauson Street  
Maywood, CA 90270

**Orchard Dale County**  
**Water District**  
13819 East Telegraph Road  
Whittier, CA 90604  
[rsilvett@odwd.org](mailto:rsilvett@odwd.org)  
[ecastaneda@odwd.org](mailto:ecastaneda@odwd.org)  
[Misskey@odwd.org](mailto:Misskey@odwd.org)

**San Gabriel Valley Water Co.**  
11142 Garvey Avenue  
El Monte, CA 91733  
[dadellosa@sgvwater.com](mailto:dadellosa@sgvwater.com)

**Tract 180 - Mutual Water Co.**  
4544 E. Florence Avenue  
Cudahy, CA 90201  
[Tract180@hotmail.com](mailto:Tract180@hotmail.com)

**Central Basin MWD**  
**General Manager**  
6252 Telegraph Road  
Commerce, CA 90040-2512

**Hilda Solis – 1st District**  
**L.A. County Board of Supervisors**  
856 Kenneth Hahn Hall of Admin  
500 West Temple Street  
Los Angeles, CA 90012

**City of Whittier**  
13230 Penn Street  
Whittier, CA 90602

**California Water Service**  
**Rancho Dominguez District**  
2632 West 237<sup>th</sup> Street  
Torrance, CA 90505-5272  
[hwind@calwater.com](mailto:hwind@calwater.com)

**Maywood Mutual Water - No. 1**  
5953 Gifford Street  
Huntington Park, CA 90255  
[MaywoodWater1@aol.com](mailto:MaywoodWater1@aol.com)

**Maywood Mutual Water - No. 3**  
6151 Heliotrope Avenue  
Maywood, CA 90270-3418

**Pico County Water District**  
P. O. Box 758  
Pico Rivera, CA 90660-0768

**Robert Kelly, VP of Regulatory Affairs**  
**Suburban Water Systems**  
1325 N. Grand Avenue, Suite 100  
Covina, CA 91724-4044

**Water Replenishment District**  
**General Manager**  
4040 Paramount Blvd.  
Lakewood, CA 90712-4127  
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**West Basin MWD**  
**Julie Frazier-Mathews – Executive Asst.**  
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**Mark Ridley-Thomas – 2nd District**  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

City Attorney & City Clerk  
**City of Artesia**  
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Artesia, CA 90701

City Manager  
**City of Bell Gardens**  
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[joropeza@bellgardens.org](mailto:joropeza@bellgardens.org)  
[aclark@bellgardens.org](mailto:aclark@bellgardens.org)

City Attorney & City Clerk  
**City of Cerritos**  
P.O. Box 3130  
Cerritos, CA 90703

Acting City Manager & City Clerk  
**City of Cudahy**  
5250 Santa Ana Street  
Cudahy, CA 90201  
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**City of Downey**  
11111 Brookshire Avenue  
Downey, CA 90241  
[cityclerk@downeyca.gov](mailto:cityclerk@downeyca.gov)

City Clerk  
**City of Gardena**  
1700 W. 162<sup>nd</sup> Street  
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**City of Inglewood**  
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[ABustamonte@CityofBell.org](mailto:ABustamonte@CityofBell.org) – City Clerk  
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**City of Carson**  
701 E. Carson Street  
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**City of Compton**  
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City Attorney & City Clerk  
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9770 Culver Blvd.  
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**City of El Segundo**  
350 Main Street  
El Segundo, CA 90245

City Attorney & City Clerk  
**City of Hawaiian Gardens**  
21815 Pioneer Blvd.  
Hawaiian Gardens, CA 90716

City Clerk  
**City of Huntington Park**  
6550 Miles Avenue  
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City Clerk  
**City of Lakewood**  
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**REGION 1, 2 & 3 – SERVICE LIST**

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**City of Norwalk**  
12700 Norwalk Blvd.  
Norwalk, CA 90650

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**City of Paramount**  
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**City of South Gate**  
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County Clerk  
**County of Los Angeles**  
12400 Imperial Highway  
Norwalk, CA 90650

County Clerk  
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County Counsel  
**City of Orange**  
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**County of LA Waterworks Dist.**  
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**Apple Valley Ranchos Water Co.**  
**Tony Penna – General Manager**  
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**Barlen Mutual Water**  
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**California Department of Corrections**  
P. O. Box 5001  
7018 Blair Road  
Calipatria, CA 92233

**California Dept. of Forestry**  
7105 Airway Drive  
Yucca Valley, CA 92284

**California Dept. of Forestry Hdqtrs**  
3800 N. Sierra Way  
San Bernardino, CA 92405

**County Water**  
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Victorville, CA 92393-5001

**Daggett Community Service**  
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Daggett, CA 92327

**East Orange County Water**  
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San Bernardino, CA 92415-0490  
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**Service Distribution**  
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**Rancheritos Water Co.**  
P. O. Box 348  
Apple Valley, CA 92307  
[RMWC1954@gmail.com](mailto:RMWC1954@gmail.com)

**Seeley County Water District**  
P. O. Box 161  
Seeley, CA 92273

**Sheep Creek Water Company**  
P. O. Box 291820  
Phelan, CA 92329-1820  
Attn: Chris Cummings

**Twentynine Palms Water District**  
72401 Hatch Road  
P.O. Box 1735  
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**Walnut Valley Water District**  
271 S. Brea Canyon Road  
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**Water Issues Committee**  
**Wrightwood Property Owners Assoc.**  
P.O. Box 487  
Wrightwood, CA 92397

**City of Arcadia Water Co.**  
P. O. Box 60021  
240 W. Huntington Drive  
Arcadia, CA 91066-6021

**Raymond Castillo, Chairman**  
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**San Gabriel County Water Co.**  
8366 Grand Avenue  
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**Serrano Water Dist. – Villa Park**  
18021 East Lincoln Street  
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**Sunny Slope Water Co.**  
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[Ken@SunnySlopeWaterCompany.com](mailto:Ken@SunnySlopeWaterCompany.com)  
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14343 Civic Drive  
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Westmorland, CA 92281

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**City Clerk's Office**  
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**City of Alhambra Utilities Dept.**  
111 S. First Avenue  
Alhambra, CA 91801

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**REGION 1, 2 & 3 – SERVICE LIST**

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**City of Brea**  
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**City of Calexico Water Co.**  
608 Heber Avenue  
Calexico, CA 92231

**City of Covina**  
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**City of El Centro Water Co.**  
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**Fullerton Water Department**  
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**Water Department**  
9700 Seventh Avenue  
Hesperia, CA 92345  
[jwyman@cityofhesperia.us](mailto:jwyman@cityofhesperia.us)

**City of Imperial**  
**Water Department**  
420 S. Imperial Avenue  
Imperial, CA 92251

**City of La Palma**  
7822 Walker Street  
La Palma, CA 90623  
Attn: Jeff Moneda, PW Director

**City of La Verne**  
**Water Department**  
3660 "D" Street  
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**Monte Vista Water District**  
10575 Central Avenue  
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**City of Monterey Park Water Co.**  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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**City of Stanton**  
7800 Katella Avenue  
Stanton, CA 90680

City Manager  
**City of Yorba Linda**  
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**City of Barstow**  
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**City of Calipatria**  
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Calipatria, CA 92233

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**City of Claremont**  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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City Clerk  
**City of Cypress**  
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Cypress, CA 90630  
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City Clerk  
**City of El Monte**  
11333 Valley Blvd.  
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City Clerk  
**City of La Palma**  
7822 Walker Street  
La Palma, CA 90680

City Clerk  
**City of Los Alamitos**  
3191 Katella Avenue  
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**City of Montclair**  
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City Clerk  
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City Clerk's Department  
**City of San Gabriel**  
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City Clerk, Patricia Vazquez  
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City Clerk  
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3660 'D' Street  
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City Clerk  
**City of Monrovia**  
415 S. Ivy Avenue  
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City Clerk  
**City of Orange**  
300 E. Chapman Avenue  
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[NHaworth@CityofRosemead.org](mailto:NHaworth@CityofRosemead.org)

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**REGION 1, 2 & 3 – SERVICE LIST**

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4845 Casa Loma Avenue  
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