

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: GOLDEN STATE WATER COMPANY **Date Mailed to Service List:** 4/17/2024
District: COMPANY-WIDE
CPUC Utility #: 133 W **Protest Deadline (20th Day):** 5/7/2024
Advice Letter #: 1939-W **Review Deadline (30th Day):** 5/17/2024
Tier 1 2 3 Compliance **Requested Effective Date:** 6/1/2024
Authorization D.12-08-044 **Rate Impact:** \$0
Description: Update Low Income Program eligibility Income guidelines for year 2024/2025 **Rate Impact:** 0%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Gladys Estrada
Phone: (909) 394-3600 x 527
Email: grosendo@gswater.com

Utility Contact: Brad Powell
Phone: (909) 394-3600 x 422
Email: Brad.Powell@gswater.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____

[] APPROVED [] WITHDRAWN [] REJECTED

Signature: _____ **Comments:** _____
Date: _____



April 17, 2024

Advice Letter No. 1939-W

(U 133 W)

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Golden State Water Company (GSWC) hereby transmits the following tariff sheets applicable to its water operations:

<u>CPUC Sheet No</u>	<u>Title of Sheet</u>	<u>Canceling CPUC Sheet No.</u>
Revised No. 9562-W	Schedule No. LI Customer Assistance Program, Page 2	Revised No. 9145-W
Revised No. 9563-W	Form No. 20 California Assistance Program Notice/ Application (English & Spanish)	Revised No. 9146-W
Revised No. 9564-W	Table of Contents, Page 6	Revised No. 9147-W
Revised No. 9565-W	Table of Contents, Page 4	Revised No. 9560-W
Revised No. 9566-W	Table of Contents, Page 1	Revised No. 9561-W

GSWC submits this advice letter to update the eligibility income guidelines for its Customer Assistance Program (CAP). The CAP eligibility income guidelines follow those established in the California Alternate Rates for Energy (“CARE”) Program for energy utilities.

Compliance

On April 15, 2024, the California Public Utilities Commission established the eligibility income guidelines for the period June 1, 2024 to May 31, 2025, and will become effective June 1, 2024. Utilities are required to file revised applicable tariffs reflecting the new income guidelines stated in the annual notice by May 7, 2024.

The Program eligibility income guidelines for 2024-2025 will be as follows:

Effective June 1, 2024 through May 31, 2025	
Household Size	Income Level
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440
Each Additional Person	\$ 10,760

Request

GSWC request to update the revised eligibility income guidelines on its Form No. 20, Notice and Application for Customer Assistance Program (CAP) and Schedule No. LI, Customer Assistance Program (CAP), Domestic Service- Single Family Accommodation.

Effective Date

GSWC requests the advice letter become effective June 1, 2024.

Response or Protest

Anyone may submit a response or protest for this AL. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter (AL). A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

Water Division must receive a response or protest via email (or postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.** The addresses for submitting a response or protest is:

California Public Utilities Commission, Water Division
505 Van Ness Avenue, San Francisco, CA 94102
E-mail: Water.Division@cpuc.ca.gov

On the same day the response or protest is submitted to Water Division, the respondent or protestant shall send a copy of the protest to Golden State Water Company, addressed to:

Golden State Water Company
Attn: Gladys Estrada
630 East Foothill Blvd., San Dimas, CA 91773
E-mail: regulatoryaffairs@gswater.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform Water Division, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies

The utility shall reply to each protest and may reply to any response. Any reply must be received by Water Division within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

No individuals or utilities have requested notification of filing of tariffs. Distribution of this advice letter is being made to the attached service list in accordance with General Order No. 96-B.

Sincerely,

/s/ Gladys Estrada
Gladys Estrada
Regulatory Analyst

cc: Jim Boothe, CPUC – Water Division
Victor Chan, CPUC- Cal Advocates
Richard Rauschmeier, CPUC- Cal Advocates
Alex Pineda, CPUC- Water Division

Schedule No. LI
Customer Assistance Program (CAP)
Domestic Service - Single Family Accommodation

SPECIAL CONDITIONS

1. Low-Income Household: A Low-Income Household is a household where the total gross annual income from all sources is no more than shown on the table below based on the number of persons in the household. Total gross income shall include income from all sources, both taxable and nontaxable.

(Effective as of June 1, 2024 through May 31, 2025)	
Number of Persons in Household	Total Gross Annual Income
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440
Each Additional Person	\$ 10,760

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2. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. A customer may present documentation showing approval into their energy provider's California Alternate Rate for Energy Program ("CARE") or provide verification of their household income. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis.
3. Commencement of Rate: Eligible customers shall be billed on this schedule commencing with the next regularly scheduled billing period that follows verification and approval of application by the Utility.
4. Verification: Information provided by the applicant is subject to verification by the Utility. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Utility, upon request by the Utility, shall result in removal from this rate schedule.
5. Notice From Customer: It is the customer's responsibility to notify the Utility if there is a change of eligibility status. Notification should be made within 30 days of the customer's change in eligibility.
6. Rebilling: Customers may be re-billed for periods of ineligibility under the applicable rate schedule.
7. Mobile home Park and Master-metered: A reduction will be calculated in the bill of mobile home park and master-metered customers, who have sub-metered tenants that meet the income eligibility criteria. A discount will be passed through to eligible customer(s).

(To be inserted by utility)
 Advice Letter No. 1939-W
 Decision No. _____

Issued By
R. J. Sprows
President

(To be inserted by P.U.C.)
 Date Filed _____
 Effective _____
 Resolution No. _____

GOLDEN STATE WATER COMPANY (U 133 W)
630 E. FOOTHILL BLVD. - P.O. BOX 9016
SAN DIMAS, CALIFORNIA 91773-9016

Revised Cal. P.U.C. Sheet No. 9563-W
Cancelling Revised Cal. P.U.C. Sheet No. 9146-W

Form No. 20

GOLDEN STATE WATER COMPANY NOTICE AND APPLICATION FOR
CUSTOMER ASSISTANCE PROGRAM (CAP)

Please Refer to Sample Pages of Tariff Book

(To be inserted by utility)

Advice Letter No. 1939-W
Decision No. _____

Issued By
R. J. Sprowls
President

(To be inserted by P.U.C.)

Date Filed _____
Effective _____
Resolution No. _____

GOLDEN STATE WATER COMPANY CUSTOMER ASSISTANCE PROGRAM

PROGRAM DESCRIPTION

The California Public Utilities Commission has authorized Golden State Water Company (GSWC) to implement a Customer Assistance Program (CAP) that provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas California Alternate Rate for Energy (CARE) programs.

If you already participate in the CARE program of participating energy utilities (gas/electric), you may also qualify for GSWC's CAP by submitting a copy of a current utility bill showing your eligibility for CARE. Following enrollment, you may be required to provide proof of eligibility. Customers who do not participate in these programs, can enroll by submitting the application to GSWC. All enrollments are subject to the program guidelines and qualifications. The CAP discount becomes effective after your application and proof of income have been verified and approved, if proof of income is required by GSWC.

The program also extends eligibility to customers in mobile homes who receive their water through sub-metered service, non-profit group living facilities, agricultural employee housing facilities and migrant worker housing centers that are enrolled in the CARE programs.

PROGRAM QUALIFICATIONS

To qualify for the CAP discount, you must meet the following requirements:

- The GSWC bill must be in your name and the address must be your primary residence or you must be a tenant receiving water service by a sub-metered system in a mobile home park.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move; the CAP discount does not automatically transfer to another residence.
- You must renew your application every two years, or sooner, if requested.
- You must notify GSWC within 30 days if you become ineligible for the CAP.
- Your total gross annual income of all persons living in your household cannot exceed the income levels below:

CAP INCOME QUALIFICATION GUIDELINES	
Effective June 1, 2024 to May 31, 2025	
Household Size	Total Combined Income from All Sources
1-2 Persons	\$40,880
3 Persons	\$51,640
4 Persons	\$62,400
5 Persons	\$73,160
6 Persons	\$83,920
7 Persons	\$94,680
8 Persons	\$105,440
Each additional person	\$10,760

If you are eligible and would like to participate in GSWC's Customer Assistance Program, please complete the application on the reverse side and mail it to:

Email completed application to:
customerservice@gswater.com or
Mail completed application to:

HAVE QUESTIONS OR NEED INFORMATION?

Please call GSWC's CAP Hotline at **(866) 360-2279**.

Or visit our website at www.gswater.com.

Golden State Water Company
CAP Department
P.O. Box 9016
San Dimas, California 91773

**GOLDEN STATE WATER COMPANY
APPLICATION FOR
CUSTOMER ASSISTANCE PROGRAM (CAP)
(Para recibir una aplicación en español, favor de llamar)
CAP HOTLINE (866) 360-2279**

1. CUSTOMER INFORMATION (please type or print)

Applicant Name _____

I am a sub-metered tenant of a mobile home park or apartment complex

Account Number |__|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|

Service Address _____

Mailing Address _____
if different from service address

Daytime Telephone No. (Home) _____ **(Cell)** _____

Number of people living in your household: Adults |__||__| + Children |__||__| = **Total** |__||__|

Total Gross Annual Income of Household _____

2. BASIS FOR ELIGIBILITY

Household Income Eligibility

CHECK all programs you or someone in your household participate in. You will be enrolled in the CAP depending on your household size and income. Please include Total Gross Annual Income.

- | | |
|---|--|
| <input type="radio"/> Pensions | <input type="radio"/> Social Security |
| <input type="radio"/> SSI, SSP | <input type="radio"/> Disability or Worker's Compensation Payments |
| <input type="radio"/> Interest /dividends from: Savings Accounts,
Stocks, Bonds or Retirement Accounts | <input type="radio"/> Rental or royalty income |
| <input type="radio"/> Wages and/or Profits from Self-Employment | <input type="radio"/> Insurance or Legal settlements |
| <input type="radio"/> Unemployment benefits | <input type="radio"/> Spousal or child Support |
| <input type="radio"/> Scholarships, Grants or Other Aid for Living Expenses | <input type="radio"/> Cash and/or other income |

Public Assistance Program Eligibility:

CHECK all programs you or someone in your household participate in. Please include Total Gross Annual Income.

- | | |
|---|---|
| <input type="radio"/> Medi-Cal/Medicaid | <input type="radio"/> WIC |
| <input type="radio"/> Medi-Cal/Medicaid: Healthy Families A & B | <input type="radio"/> Head Start: Income Eligible (Tribal Only) |
| <input type="radio"/> SSI | <input type="radio"/> TANF/Tribal TANF |
| <input type="radio"/> Food Stamp/SNAP | <input type="radio"/> National School Lunch (NSL) |
| <input type="radio"/> LIHEAP | <input type="radio"/> Bureau of Indian Affairs General Assistance |

3. DECLARATION (Please read and sign)

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the State of California. I will provide proof of income, if asked, and I will notify GSWC of any changes that affect my eligibility. I understand that if I receive the discount without meeting the qualifications for it, I may be required to pay back the discount I received.

I understand that GSWC can share my information with other utilities or their agents to enroll me in their assistance programs. I understand that an incomplete application form will be returned to me for missing information and that this will delay the processing of my application.

Customer Signature

Date

GOLDEN STATE WATER COMPANY PROGRAMA DE ASISTENCIA DE CONSUMIDOR

DESCRIPCIÓN DEL PROGRAMA

La Comisión de Servicios Públicos de California ha autorizado a Golden State Water Company (GSWC) a implementar un programa para asistencia de tarifas reducidas para asistir a familias de bajos recursos. El programa de Asistencia al Consumidor (CAP) (por sus siglas en inglés) ofrece un crédito mensualmente para sus clientes elegibles para el programa que es basado en los mismos requisitos de ingresos usados por los programas CARE de las compañías de electricidad y gas.

Si usted ya participa en el programa CARE de servicios públicos de energía (gas/electricidad) usted también podría calificar para el programa de CAP de GSWC al enviar una copia reciente de su factura de servicio público la cual indica su elegibilidad para el programa CARE. Clientes que no participan en estos programas, pueden calificar al enviar una solicitud a GSWC. Todas las inscripciones están sujetas a las directrices del programa y las cualificaciones. El descuento CAP será efectivo después de que su aplicación y prueba de ingresos sea verificada y aprobada, si es que la prueba de ingresos es necesaria por GSWC.

El programa CAP también extiende elegibilidad para los clientes en casos móviles que reciben el agua través del servicio sub-medidor, viviendas grupales no-lucrativas, las viviendas de los empleados agrícola y centros de vivienda para trabajadores migrantes que están inscritos en los programas de CARE.

REQUISITOS DEL PROGRAMA

Para calificar para el descuento CAP, debe cumplir con los siguientes requisitos:

- La factura de agua debe estar bajo su nombre o recibir servicio de agua con un sistema de sub-medidor en un parque de casas móviles o en un complejo de apartamentos.
- Nadie mas puede incluirlo como dependiente en sus impuestos.
- Debe de aplicar cada vez que se mude de casa; el descuento no se transfiere automáticamente a otra residencia
- Debe de renovar su aplicación cada dos (2) años o antes si es requerido.
- Debe notificar a la compañía de agua dentro de 30 días si su elegibilidad para CAP termina.
- El total del ingreso bruto anual de su hogar no podrá exceder los de la tabla siguiente:

LIMITES DE CALIFICACIÓN DE INGRESOS CAP	
Efectivo june 1, 2024 hasta mayo 31, 2025	
Numero de personas que viven en su casa	Ingresos total anual combinado
1-2 Personas	\$40,880
3 Personas	\$51,640
4 Personas	\$62,400
5 Personas	\$73,160
6 Personas	\$83,920
7 Personas	\$94,680
8 Personas	\$105,440
Para cada persona adicional, agregar	\$10,760

Si es elegible y desea participar en el Programa de asistencia al cliente de GSWC, complete la solicitud al reverso y envíela por correo a:

Enviar por correo electrónico la solicitud completa: customerservice@gswater.com o
Envíe por correo la solicitud completa a:

¿TIENE PREGUNTAS O NECESITA INFORMACIÓN?

Por favor llame la línea directa CAP de GSWC (866) 360-2279.
O visite nuestro sitio web en www.gswater.com.

Golden State Water Company
CAP Department
P.O. Box 9016
San Dimas, California 91773

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No. 7	Deposits	4802-W, 4803-W
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No. 12	Information Available to Public	7011-W, 7012-W
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No. 16	Main Extension Contract	5739-W, 5740-W, 5741-W
No. 17	Income Tax Component of Contribution Agreement	9112-W, 9113-W
No. 18	Waste of Water Notice	6985-W
No. 19	Customer Service Door Notice	6986-W
No. 20	Customer Assistance Program Application/Notice	9563-W
No. 24	Confidentiality and Non-Disclosure Agreement	5841-W, 5842-W, 5843-W

(C)

(To be inserted by utility)

Advice Letter No. 1939-W
 Decision No. _____

Issued By
R. J. Sprowls
 President

(To be inserted by P.U.C.)

Date Filed _____
 Effective _____
 Resolution No. _____

Table of Contents

<u>Subject Matter of Sheet</u>	<u>Schedule Number</u>	<u>CPUC Sheet No.</u>	
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(To be inserted by utility)
 Advice Letter No. 1939-W
 Decision No. _____

Issued By
R. J. Sprowls
President

(To be inserted by P.U.C.)
 Date Filed _____
 Effective _____
 Resolution No. _____

Table of Contents

The following tariff sheets contain all effective rates and rules affecting rates and service of the utility, together with information relating thereto:

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G Contaminant Remediation Memorandum Account	8994-W
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OO Pension And Benefits Balancing Account	5937-W
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GGG Tangible Property Regulations Collateral Consequences Memorandum Account	6652-W
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(To be inserted by utility)
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 Decision No. _____

Issued By
R. J. Sprowls
 President

(To be inserted by P.U.C.)
 Date Filed _____
 Effective _____
 Resolution No. _____

GOLDEN STATE WATER COMPANY
REGION 1, 2 & 3 – SERVICE LIST

Sacramento Suburban Water Dist.

3701 Marconi Avenue – Suite 100
Sacramento, CA 95821
HHernandez@sswd.org
DYork@sswd.org

Carmichael Water District

7837 Fair Oaks Blvd.
Carmichael, CA 95608-2405

Fair Oaks Water District

10317 Fair Oaks Blvd.
Fair Oaks, CA 95628

Director

Sacramento County Water Agency

827-7th Street, Room 301
Sacramento, CA 95814
DWRexecsecretary@saccounty.net

City of Brentwood

Public Works Operations
James Wolfe, Water Operations Manager
2201 Elkins Way
Brentwood, CA 94513-7344
jwolfe@brentwoodca.gov

Contra Costa County

Jami Napier, Chief Assistant Clerk of the Board
651 Pine Street, Room 106
Martinez, CA 94553
Jami-napier@cob.cccounty.us

Phoebe Grow

East Bay Municipal Utility District

375 – 11th Street, MS#804
Oakland, CA 94607

Highlands Water Company

14580 Lakeshore Drive
Clearlake, CA 95422-8100
magen@highlandswater.com

Local Agency Formation Commission

P. O. Box 2694
Granite Bay, CA 95746
j.benoit4@icloud.com

Citrus Heights Water District

6230 Sylvan Road
Citrus Heights, CA 95610

California-American Water Co.

520 Capitol Mall, Suite 630
Sacramento, CA 95814
ca.rates@amwater.com

City of Folsom

50 Natoma Street
Folsom, CA 95630
myasutake@folsom.ca.us

Bay Point Municipal Advisory Council

P. O. Box 5038
Bay Point, CA 94565

Contra Costa Water District

P. O. Box H2O
Concord, CA 94520

Diablo Water District

P. O. Box 127
Raley's Shopping Center – 2107 Main Street
Oakley, CA 94561-0127
Dmuelrath@diablowater.org
cbelleci@diablowater.org

City of Martinez

525 Henrietta Avenue
Martinez, CA 94553

Konocti County Water District

15844 – 35th Street
Clearlake, CA 95422
kcwd@mchsi.com

Arroyo Grande Municipal Water Dept.

P.O. Box 550
Arroyo Grande, CA 93420
staylor@arroyogrande.org

GOLDEN STATE WATER COMPANY
REGION 1, 2 & 3 – SERVICE LIST

Avila Beach Community Service District

P. O. Box 309
191 San Miguel Street
Avila Beach, CA 93424
avilacsd@gmail.com

Cambria Community Services Dist.

1316 Tamson Drive – Suite 201
P.O. Box 65
Cambria, CA 93428

Morro Bay City Water (City Hall)

595 Harbor Blvd.
Morro Bay, CA 93442
pnewman@morrobayca.gov

San Luis Obispo City Water

879 Morro Street
San Luis Obispo, CA 93403
chenderson@slocity.org

City of Santa Maria

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Wrightwood Property Owners Assoc.**

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