

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



May 13, 2026

Gladys Estrada  
Regulatory Affairs Dept.  
Golden State Water Company  
630 East Foothill Blvd.  
San Dimas, CA 91773

Dear Ms. Estrada,

The Water Division of the California Public Utilities Commission has approved Golden State Water Company's Advice Letter No. 1996, filed on April 21, 2026, regarding request to update Rule No. 16 language.

Enclosed are copies of the following revised tariff sheets, effective May 21, 2026, for the utility's files:

| <b>P.U.C.</b>    |  |
|------------------|--|
| <b>Sheet No.</b> | <b>Title of Sheet</b>  |
| 10094-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 1 |
| 10095-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 2 |
| 10096-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 3 |
| 10097-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 4 |
| 10098-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 5 |
| 10099-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 6 |

**P.U.C.**

| <b>Sheet No.</b> | <b>Title of Sheet</b>   |
|------------------|---|
| 10100-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 7  |
| 10101-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 8  |
| 10102-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 9  |
| 10103-W          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 10 |
| 10104-W          | Table of Contents<br>Sheet 1  |
| 10105-W          | Table of Contents<br>Sheet 6  |
| Cancel           | 9101-W and 9102-W   |

Please contact Alex Pineda at [Alex.Pineda@cpuc.ca.gov](mailto:Alex.Pineda@cpuc.ca.gov), if you have any questions.

Thank you.

Enclosures

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** GOLDEN STATE WATER COMPANY

**Date Mailed to Service List:** 4/21/2026

**District:** ALL DISTRICTS

**CPUC Utility #:** 133 W

**Protest Deadline (20<sup>th</sup> Day):** 5/11/2026

**Advice Letter #:** 1996-W

**Review Deadline (30<sup>th</sup> Day):** 5/21/2026

**Tier**     1     2     3     Compliance

**Requested Effective Date:** 5/21/2026

**Authorization**

**Rate Impact:** N/A

**Description:** Request to update Rule No. 16 language

N/A

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** Gladys Estrada

**Utility Contact:** Nanci Tran

**Phone:** (909) 394-3600 x 527

**Phone:** (909) 394-3600 x 422

**Email:** [grosendo@gswater.com](mailto:grosendo@gswater.com)

**Email:** [Nanci.Tran@gswater.com](mailto:Nanci.Tran@gswater.com)

**DWA Contact:** Tariff Unit

**Phone:** (415) 703-1133

**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

DATE

STAFF

COMMENTS

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APPROVED

WITHDRAWN

REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_



April 21, 2026

**Advice Letter No. 1996-W**

**(U 133 W)**

**To the California Public Utilities Commission:**

Golden State Water Company (GSWC) hereby transmits the attached tariff sheets applicable to its ratemaking service areas.

| <u>CPUC Sheet No</u> | <u>Title of Sheet</u> | <u>Canceling<br/>CPUC Sheet No.</u> |
|----------------------|-----------------------|-------------------------------------|
|                      | See Attachment 1      |                                     |

These tariffs are submitted pursuant to General Order No. 96-B. Pursuant to General Order No. 96-B Water Industry Rule 7.3.1.(3), this advice letter is designated as a Tier 1 Advice Letter.

**Purpose**

GSWC requests to clarify the language in its Rule No. 16 and update certain provisions to align with current practices and procedures.

**Discussion**

GSWC requests to modify various sections of its Rule No. 16 to add clarification on the customer's responsibility for service connection modifications. The current language has caused some confusion with customers as to when there should be a charge for service connection modifications (including meters).

GSWC is also requesting to update the Bay Point connection fees in Section B.1.d. as they have not been updated since adopted in Decision No. 16-12-067 and reflect outdated costs. The connection fee table has been updated to only include up to 2" meter size, all other service sizes are fully funded by the applicant and therefore no connection fee is applicable. It is important for the connection fees to remain current so that developers continue to pay their fair share of system development costs.

GSWC used the same methodology approved in prior GRCs<sup>1</sup> to update the connection fees for Bay Point. Workpapers showing the re-calculation of the fees will be provided to the Water Division.

Additionally, GSWC requests to remove the connection fees in Section B.1.d., that apply to the Apple Valley, Morongo Valley and Clearlake districts. The connections fees for the Apple Valley and Morongo Valley were established when these two districts were standalone ratemaking areas. These districts are now included in the Region 3 ratemaking area and connection fees are no longer applicable.

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<sup>1</sup> D.90-02-020, & D.16-12-067, Section 4.13.6 Special Request #7

For the Clearlake district, connection fees were established in D. 16-12-067 when the district was a standalone district. In A. 23-08-010 GSWC requested<sup>2</sup> to consolidate its Arden-Cordova and Clearlake areas for ratemaking purposes, this request was approved in D.25-01-036 and consolidated these two districts into the Northern Consolidated ratemaking area. As such connections fees are no longer necessary for Clearlake.

The proposed changes to Rule No. 16 do not impact customer rates or utility revenues. As the connection fees are paid by developers or future customers connecting to the system, the proposed changes will help ensure that those adding incremental costs or burdens to the water system are charged appropriately.

### **Effective Date**

GSWC requests that this Tier 1 filing become effective on May 21, 2026.

### **Response or Protest**

Anyone may submit a response or protest for this Advice Letter (AL). When submitting a response or protest, please include the utility name and advice letter number in the subject line.

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

WD must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line**. The addresses for submitting a response or protest is:

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<sup>2</sup> A.23-08-10, Section 3.12, Special Request #5

California Public Utilities Commission  
Water Division  
505 Van Ness Avenue, San Francisco, CA 94102

**E-mail:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

On the same day the response or protest is submitted to WD, the respondent or protestant shall send a copy of the protest to Golden State Water Company, addressed to:

Golden State Water Company  
Attn: Regulatory Affairs Department  
630 East Foothill Blvd., San Dimas, CA 91773  
**E-mail:** [regulatoryaffairs@gswater.com](mailto:regulatoryaffairs@gswater.com)

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

**Replies**

The utility shall reply to each protest and may reply to any response. Any reply must be received by WD within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

No individuals or utilities have requested notification of filing of tariffs. Distribution of this advice letter is being made to the attached service list in accordance with General Order No. 96-B.

Sincerely,

/s/ Gladys Estrada  
Gladys Estrada  
Sr. Regulatory Analyst

cc: Wilson Tsai – Water Division  
Alex Pineda - Water Division  
Syreeta Gibbs – Public Advocates  
Victor Chan- Public Advocates

| <b>Cal P.U.C.<br/>Sheet No.</b> | <b>Title of Sheet</b>   | <b>Cancelling<br/>Cal P.U.C.<br/>Sheet No.</b> |
|---------------------------------|---|--|
| 10094-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 1  | 9091-W   |
| 10095-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 2  | 9617-W   |
| 10096-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 3  | 9093-W   |
| 10097-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 4  | 9618-W   |
| 10098-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 5  | 9095-W   |
| 10099-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 6  | 9096-W   |
| 10100-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 7  | 9097-W   |
| 10101-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 8  | 9876-W   |
| 10102-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 9  | 9099-W   |
| 10103-W                         | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 10 | 9877-W   |
| 10104-W                         | Table of Contents<br>Sheet 1  | 10092-W  |
| 10105-W                         | Table of Contents<br>Sheet 6  | 9884-W   |
| CANCEL                          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 11 | 9101-W   |
| CANCEL                          | Rule No. 16<br>Service Connections, Meters, And Customer's Facilities<br>Sheet 12 | 9102-W   |

Rule No. 16  
Service Connections, Meters, And Customer's Facilities

A. General

1. Utility's Responsibility

- a. 1) In urban areas with dedicated front streets, rear service roads, or public utility easements, the Utility will furnish and install the service pipe, curb stop, meter and meter box at its own expense for the purpose of providing a metered connection between the Utility's distribution system and the customer's service line, except for temporary services and as otherwise provided in Rule No. 15, Main Extensions. The service connection, which includes the curb stop, meter, and meter tailpiece, and meter box will be installed at a convenient place between the property line and the curb, or inside the customer's property line where necessary. (T)  
(T)  
(T)

Please refer to Section B. of this Rule No. 16 for any current charges for service connections.

- 2) In areas which do not have dedicated front streets, rear service roads, or public utility easements the utility will furnish and install the service pipe, curb stop, meter and meter box as above provided but at a convenient point on or near the customer's property except for service beyond the service area.
- b. The service connection will determine the point of delivery of water service to the customer.

2. Customer's Responsibility

a. Condition Precedent to Receiving Service

The customer as a condition precedent to receiving service shall:

- 1) Furnish and lay the necessary piping to make the connection from the service connection to the place of consumption and shall keep such piping in good repair in accordance with such reasonable requirements of the utility as may be incorporated in its rules herein.
- 2) Provide a main valve on the customer's piping between the service connection and as close as practical to the meter box and before the first point of customer use. (T)  
(T)
- 3) Where service is rendered at or near the service area boundary for use beyond the service area, install, operate and maintain the facilities necessary to provide service.

(Continued)

(To be inserted by utility)

Advice Letter No. 1996-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

(To be inserted by P.U.C.)

Date Filed April 21, 2026  
Effective May 21, 2026  
Resolution No. \_\_\_\_\_

Rule No. 16  
Service Connections, Meters, And Customer's Facilities

2. Customer's Responsibility (Cont'd)
- a. Condition Precedent to Receiving Service (Cont'd)
- 1) **Santa Maria Customer Service Area only:** Applicants requesting a new service connection, a new water meter or an increase in the size of their existing service connection and/or existing water meter resulting in increased demand within the Santa Maria Customer Service Area, as defined on the Service Area Maps, must provide a source of supplemental water to offset the increased demand, pursuant to the Court adopted Stipulation in Santa Maria Valley Water Conservation District v. City of Santa Maria, et al. (and related actions), Lead Case No. CV770214, Superior Court of the State of California, County of Santa Clara, in January 2008 and Commission Decision No. 13-05-011. Where and when available, applicants may remit payment to a third party public agency a water resource demand offset fee in lieu of providing a source of supplemental water, provided such fee fully offsets the cost, and results in the dedication to GSWC, of a source of supplemental water sufficient to meet the water demands of the service requested.

The condition will not apply if one (1) the applicant is not an existing Golden State Water Company customer and provides Golden State Water company a final Can and Will Serve Letter and/or recorded land use entitlement demonstrating a prior obligation to serve the parcel with water service, or two (2) the applicant is an existing customer (with an existing connection, water meter, and service agreement) and all of the following criteria are satisfied:

- a. The new dwelling is authorized under applicable state and/or local Accessory Dwelling Unit ("ADU") regulations, as they may be amended from time to time.
- b. The new dwelling (and/or request land use entitlement) only requires a ministerial land use permit or other form of land use entitlement.
- c. The applicant currently has one (1) service line/connection of 1-inch or less.
- d. Water service to both the existing dwelling structure and the proposed ADU can be provided with one (1), 1-inch service line/connection or less.
- 5) The Customer shall provide satisfactory evidence that service will be for a use of a permanent nature, and must also provide a plot plan of the permitted structure or facility to which service will be provided. (T)  
(T)

(Continued)

(To be inserted by utility)

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

2. Customer's Responsibility (Cont'd)
  - b. The customer's piping shall extend to that point on the curb line or property line of easiest access to the utility from its existing distribution system or requiring the least extension of the existing distribution main. The utility shall be consulted before installation thereof and its approval of location secured.
3. Ownership and Absence of Rental Obligation Where Facilities Are on Premises of Customer.
  - a. The service pipe, curb stop, meter, and meter box furnished by or on behalf of the utility and located wholly or partially upon a customer's premise are the property of the utility.
  - b. No rent or other charge will be paid by the utility where the utility-owned service facilities are located on a customer's premises.
4. Access to Premises of Customer
  - a. The utility shall at all reasonable hours have access to service pipe, curb stop, meter, meter box, and other property owned by it which may be located on customer's premises for purposes of installation, maintenance, operation or removal of the property at the time service is to be terminated. The customer's system should be open for inspection at all reasonable times to authorized representatives of the utility. (T)
  - b. Any inspection work or recommendations made by the utility or its agents in connection with plumbing or appliances or any use of water on customers premises, either as a result or a complaint or otherwise, will be made without charge. (T)
5. Responsibility for Loss or Damages
  - a. The utility will not be responsible for any loss or damage caused by any negligence or wrongful act of a customer or of a customer's authorized representatives in installing, maintaining, operating or using any or all appliances, facilities or equipment for which service is supplied.
  - b. The customer will be held responsible for damage to utility's service pipe, curb stop, meter, meter box and other property, including but not limited to damage caused by steam, hot water, or chemicals. (T)

(Continued)

(To be inserted by utility)

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

B. Services

1. Charges for Service Connections

Except as provided in subparagraphs (a), (b), (c) or (d) below, the utility shall provide one standard service connection, up to 2", at no charge for each separately assessed single family residential parcel. This no-charge connection applies only to the initial service connection for the parcel. Any additional service connections, or any connection falling within the circumstances listed below, shall be subject to applicable charges: (T)

- Connections for private fire protection service
- Connections for temporary service
- Changes, including upsizing or downsizing, or relocations made at the request and for the convenience of the customer, to the service pipe, fittings, meter, and valve(s)
- Situations where additional connections are requested such as the addition of an Accessory Dwelling Unit (ADU) or
- Due to the divisions of land ownership, when the original parcel or lot was receiving service prior to division (T)

a. Individual Customer Connection Fee. A Class A utility district or subsidiary serving 2,000 or fewer connections, may accept connection fees from individual customers as Contributions (as defined in Rule 15, Section E) calculated pursuant to the Commission's Connection Fee Data Form (or equivalent) contained in the Utility's tariffs (including a collection of an Income Tax Component of Contribution ["ITCC"] [also known as a "tax gross-up"] pursuant to Rule 15).

b. In lieu of paying a connection fee, an applicant for a service connection may retain a licensed contractor, qualified in the judgment of the utility, to install the service connection. Cost to the Utility of inspection and supervision of the installation, including an ITCC pursuant to Rule 15, shall be paid by the applicant. The applicant shall provide the utility with a statement of actual construction cost in reasonable detail. The amount shall be treated as a Contribution to the Utility. The installation shall be in accordance with plans and specifications of the Utility.

c. Individual Customer Facilities Fee. A Class A utility district or subsidiary serving 2,000 or fewer connections, may accept from individual customers amounts in contribution as a facilities fee calculated pursuant to tariffs approved by the Commission (including a collection of an ITCC pursuant to Rule 15).

(Continued)

(To be inserted by utility)

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**President**

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

B. Services (Cont'd)

1. Charges for Service Connections (continued)

d. Connection Fees. This fee is applicable to all new service connections in the following in districts: (T)

| <u>District</u> | <u>Connection Fee</u>       |            |
|-----------------|-----------------------------|------------|
| Bay Point       | \$4,500 per residential lot | (I)<br>(D) |

These fees, and corresponding ITCC, are for a 5/8 x 3/4" meter.  
 The districts and applicable fees and ITCC by meter size are shown below:

| Meter Size  | Bay Point | ITCC @ 28% | Total Charge |     |
|-------------|-----------|------------|--------------|-----|
| 5/8" x 3/4" | \$4,500   | \$1,260    | \$5,760      | (I) |
| 3/4"        | \$6,750   | \$1,890    | \$8,640      |     |
| 1"          | \$16,875  | \$4,725    | \$21,600     |     |
| 1 1/2"      | \$33,750  | \$9,450    | \$43,200     | (I) |
| 2"          | \$54,000  | \$15,120   | \$69,120     |     |

Service connection fees are to be considered as Contribution-in-Aid-Of-Construction and will be applied as a reduction to rate base to offset cost of capital expenditures for facilities necessitated by the addition of new customers to the existing system. (L)  
 |  
 (L)

Residential service connections larger than 2" and non-residential service connections will require the customer to pay for the actual cost of the service installation plus any applicable taxes and regulatory fees. (N)  
 |  
 (N)

2. Size of Service Pipe (L)

a. The minimum size of service pipe installed by the utility will not be less than 1-inch nominal size. (T)

b. The utility may require the customer to provide such data as may be necessary for the utility properly to size a service larger than 1-inch nominal size consistent with pressure requirements. (T)  
 (L)

(Continued)

Rule No. 16  
Service Connections, Meters, And Customer's Facilities

B. Services (Continued)

3. Installation

Only duly authorized employees or agents of the utility (or contractors, upon approval of the utility) will be permitted to install a service pipe from the utility's main to the location of the service connection. The connection from the meter to the customer's piping will be made by the utility; provided, however, that if the customer's piping requires repair or replacement, the connection may, at the option of the utility, be made by the customer or his agent.

C. Cross-Connections

1. Protective Regulation

No physical connection between the potable water supply system of the public utility and that of any other water supply or source of actual or potential contamination will be permitted except in compliance with the regulations of the State Water Resources Control Board (SWRCB) contained in the Cross -Connection Control Policy Handbook (CCCPH), adopted December 19, 2023.

2. Backflow Preventers Required

The utility will evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user's premises. As a minimum, the evaluation will consider: the existence of cross-connections, the nature of materials handled on the property, user premises accessibility, previous backflow incidents on the user premises, the probability of a backflow occurring, the degree of piping system complexity and the potential for piping system modification. The utility may implement a Cross Connection Control Fee to administer the Cross-Connection Control Program as indicated on Schedule No. CCCF.

(D)

(D)

(L)

(L)

(Continued)

(To be inserted by utility)

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

(D)

C. Cross-Connections (continued)

(L)

2. Backflow Preventers Required (continued)

The utility will require the installation of approved backflow preventers of required type under any of the following conditions:

- a. Where a fresh water supply which has not been approved by the SWRCB Division of Drinking Water is already available from a well, spring, reservoir or other source. (If the customer agrees to abandon this other supply and agrees to remove all pumps and piping necessary for the utilization of this supply, the installation of backflow preventers will not be required.)
- b. Where salt water, or water otherwise contaminated, is available for industrial or fire protection purposes at the same premises.
- c. Where the premises are or may be engaged in industrial processing using or producing process waters or liquid industrial wastes, or where the premises are or may be engaged in handling sewage or any other dangerous substances.
- d. Where fresh water hydrants or other outlets are or may be installed on piers or docks.
- e. Where the circumstances are such that there is special danger of backflow of sewage or other contaminated liquids through plumbing fixtures or water-using or treating equipment, or storage tanks and reservoirs.
- f. Premises that have internal cross-connections that are not abated to the satisfaction of the utility or the health agency.
- g. Premises where cross-connections are likely to occur and entry is restricted so that cross-connection inspections cannot be made with sufficient frequency or at sufficiently short notice to assure that cross-connections do not exist.
- h. Premises having a repeated history of cross-connections being established or re-established.

(L)

(Continued)

(To be inserted by utility)

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

C. Cross-Connections (Continued)

(L)

3. Type and Expense of Backflow Preventers

Any backflow preventer utilized shall be of the type and design specified and approved for the circumstances described in the CCCPH, Article 3 - Backflow Prevention Assemblies, except that a customer may utilize an approved backflow preventer providing greater protection than required. Such backflow preventers shall be installed by and at the expense of the customer, in a manner approved by the utility and the public health agency having jurisdiction. Following the compliance date, the utility may have a backflow prevention assembly installed. The cost of the installation will be borne by the customer, and the utility may add such cost to the customer's water bill. Backflow preventers shall be installed as close as practical to the customer's connection to the utility and in a location which is readily available for periodic inspection.

Backflow preventers shall be installed, tested, repaired or replaced at the expense of the customer.

4. Periodic Testing of Backflow Preventers

Whenever a backflow preventer is installed permanently, relocated, depressurized for winterizing, or repaired the customer shall have it tested by persons with valid certification from a certifying organization recognized by the State Water Board as described in Article 4 of the CCCPH. Backflow preventers shall be tested at least annually or more frequently if determined to be necessary by the health agency or utility. The utility shall notify the customer when testing of backflow preventers is needed. The notice shall also inform the customer that, following the compliance date, the utility may have all untested assemblies tested and, if needed, repaired or replaced. The costs of all testing, repair, or replacement will be borne by the customer, and the utility may add such costs to the customer's water bill. In tenant-landlord situations, the utility shall not be responsible for determining the responsible party beyond notification of the customer of record. The notice shall give the date when the test must be completed. Reports of testing and maintenance shall be maintained by the utility for a minimum of three years.

Whenever a backflow prevention assembly is found to have failed, it must be repaired or replaced as soon as repair parts or a replacement assembly is available, but in no event later than the testing compliance date, or 20 days after testing, whichever comes first. If the assembly cannot or will not be repaired within 3 days of discovery of the failure, the backflow prevention assembly tester must notify the utility of the failure. In cases where the failed assembly presents an immediate risk to public health, the service will be discontinued until the repairs or replacement is completed.

(L)

(Continued)

(To be inserted by utility)

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

C. Cross-Connections (continued)

5. Refusal to Serve or Discontinuance of Service

(L)

The utility may refuse or discontinue service:

- a. Until there has been installed on the customer's piping an approved backflow preventer of the required type, if one is required.
- b. Where the utility has been denied access to the customer's premises to make an evaluation.
- c. Where the customer refuses to test a backflow preventer, or to repair or replace a faulty backflow preventer.
- d. Where there is a direct or indirect connection between the public water system and a sewer line.
- e. Where there is an unprotected direct or indirect connection between the public water system and a system or equipment containing contaminants.
- f. Where there is an unprotected direct or indirect connection between the public water system and auxiliary water system.
- g. When there is a situation which presents an immediate health hazard to the public water system.

6. Pumps and Boosters

When a customer receiving service at the utility's main or service connection must, by means of a pump of any kind, increase the pressure of the water received, the pump shall not be attached to any pipe directly connected to the utility's main or service pipe. Such pumping or boosting of pressure shall be done, at the option of the utility, either:

- a. From a sump, cistern or storage tank which must be served through an air gap connection, or
- b. From a combination of an approved backflow preventer plus a device approved by the water utility to prevent the booster pump from drawing the utility's system pressure below 20 psi.

(L)

(Continued)

(To be inserted by utility)

Advice Letter No. 1996-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

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Date Filed April 21, 2026  
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Resolution No. \_\_\_\_\_

Rule No. 16  
Service Connections, Meters, And Customer's Facilities

C. Cross-Connections (continued)

(L)

(L)

6. Pumps and Boosters (continued)

(L)

This requirement shall not apply to American Water Works Association (AWWA) Class 2 Fire Protection systems, except as provided for in the information Bulletin issued by the Office of State Fire Marshall on December 10, 1984.

AWWA Class 2 fire protection systems have direct connections from public water mains only; no pumps, tanks or reservoirs, except that booster pumps may be installed in the connections from the street mains to the fire protection systems; no physical connection from other water supplies; no antifreeze or other additives of any kind; all sprinkler drains discharging to atmosphere, dry well, or other safe outlets.

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(Continued)

(To be inserted by utility)

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(Continued)

|                                    |                      |                                   |
|------------------------------------|----------------------|-----------------------------------|
| <b>(To be inserted by utility)</b> | <i>Issued By</i>     | <b>(To be inserted by P.U.C.)</b> |
| Advice Letter No. <u>1996-W</u>    | <b>R. J. Sprowls</b> | Date Filed <u>April 21, 2026</u>  |
| Decision No. _____                 | <b>President</b>     | Effective <u>May 21, 2026</u>     |
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(To be inserted by utility)

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**R. J. Sprowls**  
*President*

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Rule No. 16  
Service Connections, Meters, And Customer's Facilities

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**R. J. Sprowls**  
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(L)

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**REGION 1, 2 & 3 – SERVICE LIST**

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**City of El Segundo**  
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El Segundo, CA 90245  
[allcityclerks@elsegundo.org](mailto:allcityclerks@elsegundo.org)

City Attorney & City Clerk  
**City of Hawaiian Gardens**  
21815 Pioneer Blvd.  
Hawaiian Gardens, CA 90716  
[cityclerk@hgcity.org](mailto:cityclerk@hgcity.org)

City Clerk  
**City of Huntington Park**  
6550 Miles Avenue  
Huntington Park, CA 90255

City Clerk  
**City of Lakewood**  
5050 N. Clark Avenue  
Lakewood, CA 90714  
[CityClerk@LakewoodCity.org](mailto:CityClerk@LakewoodCity.org)

City Attorney & City Clerk  
**City of Lawndale**  
14717 Burin Avenue  
Lawndale, CA 90260

City Attorney & City Clerk  
**City of Norwalk**  
12700 Norwalk Blvd.  
Norwalk, CA 90650

City Attorney & City Clerk  
**City of Santa Fe Springs**  
11710 E. Telegraph Road  
Santa Fe Springs, CA 90670  
[barbaraearl@santafesprings.org](mailto:barbaraearl@santafesprings.org)  
[janetmartinez@santafesprings.org](mailto:janetmartinez@santafesprings.org)

City Attorney & City Clerk  
**City of Downey**  
11111 Brookshire Avenue  
Downey, CA 90241  
[CityClerk@DowneyCA.org](mailto:CityClerk@DowneyCA.org)

City Clerk  
**City of Gardena**  
1700 W. 162<sup>nd</sup> Street  
Gardena, CA 90247  
[cityclerk@ci.gardena.ca.us](mailto:cityclerk@ci.gardena.ca.us)

City Attorney & City Clerk  
**City of Hawthorne**  
4460 W. 126<sup>th</sup> Street  
Hawthorne, CA 90250  
[cityclerk@cityofhawthorne.org](mailto:cityclerk@cityofhawthorne.org)

City Attorney & City Clerk  
**City of Inglewood**  
One W. Manchester Blvd. - Suite 900  
P. O. Box 6500  
Inglewood, CA 90301

City Attorney & City Clerk  
**City of La Mirada**  
13700 La Mirada Blvd.  
La Mirada, CA 90638  
[AHaraksin@CityofLaMirada.org](mailto:AHaraksin@CityofLaMirada.org)  
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City Clerk  
**City of Long Beach**  
333 Ocean Boulevard  
Long Beach, CA 90802  
[cityclerk@longbeach.gov](mailto:cityclerk@longbeach.gov)

City Attorney & City Clerk  
**City of Paramount**  
16400 S. Colorado Avenue  
Paramount, CA 90723  
[JCavanaugh@cavanaughlaw.net](mailto:JCavanaugh@cavanaughlaw.net)

City Attorney & City Clerk  
**City of South Gate**  
8650 California Avenue  
South Gate, CA 90280

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

County Clerk  
**County of Los Angeles**  
12400 Imperial Highway  
Norwalk, CA 90650  
Attn: Rachel Matthews, Room #5207  
[rmatthews@rrcc.lacounty.gov](mailto:rmatthews@rrcc.lacounty.gov)

County Counsel  
**City of Orange**  
333 W. Santa Ana Blvd., 4<sup>th</sup> Floor  
Santa Ana, CA 92701

**Apple Valley Ranchos Water Co.**  
**Tony Penna – General Manager**  
21760 Ottawa Road  
P. O. Box 7005  
Apple Valley, CA 92308  
[tpenna@avrwater.com](mailto:tpenna@avrwater.com)

**Barlen Mutual Water**  
P. O. Box 77  
Barstow, CA 92311

**California Dept. of Forestry**  
7105 Airway Drive  
Yucca Valley, CA 92284

**County Water**  
222 W. Hospitality Lane, 2<sup>nd</sup> Floor  
San Bernardino, CA 92408  
[info@sdd.sbcounty.gov](mailto:info@sdd.sbcounty.gov)

**East Orange County Water**  
185 N. McPherson Road  
Orange, CA 92869-3720  
Bruce Youngblood: [dyoungblood@eocwd.com](mailto:dyoungblood@eocwd.com)  
Sylvia Prado: [sprado@eocwd.com](mailto:sprado@eocwd.com)  
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**Juniper Riviera CWD**  
P. O. Box 618  
Lucerne Valley, CA 92356

**Local Agency Formation Commission**  
215 North D Street – Suite 204  
San Bernardino, CA 92415-0490  
[lafco@lafco.sbcounty.gov](mailto:lafco@lafco.sbcounty.gov)

County Clerk  
**County of Orange**  
12 Civic Center Plaza  
Santa Ana, CA 92702

**County of LA Waterworks Dist.**  
23533 West Civic Center Way  
Malibu, CA 90265  
Attn: Mark Carney

**Director of Public Services**  
Town of Apple Valley  
14955 Dale Evans Parkway  
Apple Valley, CA 92307

**California Department of Corrections**  
P. O. Box 5001  
7018 Blair Road  
Calipatria, CA 92233

**California Dept. of Forestry Hdqtrs**  
3800 N. Sierra Way  
San Bernardino, CA 92405

**Daggett Community Service**  
P.O. Box 308  
Daggett, CA 92327  
[Daggettcsd@aol.com](mailto:Daggettcsd@aol.com)

**Imperial County Board of Supervisors**  
Attn: Supervisor John Hawk, District 5  
County Administration Center  
940 W. Main St, #209  
El Centro, CA 92243-2871  
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**Tyler Salcido, Executive Officer**  
**Imperial LAFCo**  
1122 W. State Street, Suite D  
El Centro, CA 92243-2840  
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**Mariana Ranchos County Water District**  
9600 Manzanita Street  
Apple Valley, CA 92308  
[MarianaCWD@mrcwd.org](mailto:MarianaCWD@mrcwd.org)

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**Morongo Valley CSD / MVFD**

11207 Ocotillo Street  
P.O. Box 46  
Morongo Valley, CA 92256  
[admin@morongovalleyfire.org](mailto:admin@morongovalleyfire.org)

**Park Water Company**

9750 Washburn Road  
Downey, CA 90241

**San Gabriel County Water Co.**

8366 Grand Avenue  
Rosemead, CA 91770  
[Jim@sgcwg.com](mailto:Jim@sgcwg.com)

**Serrano Water District**

18021 East Lincoln Street  
Villa Park, CA 92861  
[info@serranowater.org](mailto:info@serranowater.org)

**Sunny Slope Water Co.**

1040 El Campo Drive  
Pasadena, CA 91107-5506  
[Ken@sunnyslopewater.com](mailto:Ken@sunnyslopewater.com)  
[Karen@sunnyslopewatercompany.com](mailto:Karen@sunnyslopewatercompany.com)

**Victor Valley Water District**

17185 Yuma Street  
Victorville, CA 92392

**Westmorland Water Company**

P.O. Box 698  
Westmorland, CA 92281

**City of Anaheim**

**City Clerk's Office**  
200 S. Anaheim Blvd. – Suite 217  
P O Box 3222  
Anaheim, CA 92805  
[CityClerk@Anaheim.net](mailto:CityClerk@Anaheim.net)  
[CParker@Anaheim.net](mailto:CParker@Anaheim.net)

**Navajo Mutual Water Company**

P. O. Box 392  
Apple Valley, CA 92307  
[Gmnmwc@gmail.com](mailto:Gmnmwc@gmail.com)

**Rancheritos Water Co.**

P. O. Box 348  
Apple Valley, CA 92307  
[RMWC1954@gmail.com](mailto:RMWC1954@gmail.com)

**Seeley County Water District**

1898 W Main Street  
P. O. Box 161  
Seeley, CA 92273  
[info@seeleywaterdistrict.ca.gov](mailto:info@seeleywaterdistrict.ca.gov)

**Sheep Creek Water Company**

P. O. Box 291820  
Phelan, CA 92329-1820  
Attn: Chris Cummings  
[sheepcreek@verizon.net](mailto:sheepcreek@verizon.net)

**Twentynine Palms Water District**

72401 Hatch Road  
P.O. Box 1735  
Twentynine Palms, CA 92277  
[mshragge@29palmswater.org](mailto:mshragge@29palmswater.org)

**Walnut Valley Water District**

235 S. Brea Canyon Road  
Walnut, CA 91789  
[sshaw@walnutvalleywater.gov](mailto:sshaw@walnutvalleywater.gov)  
[adminteam@walnutvalleywater.gov](mailto:adminteam@walnutvalleywater.gov)

**Ms. Carol Goss, Chair**

**Water Issues Committee**  
**Wrightwood Property Owners Assoc.**  
P.O. Box 487  
Wrightwood, CA 92397

**City of Arcadia Water Co.**

P. O. Box 60021  
240 W. Huntington Drive  
Arcadia, CA 91066-6021

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**City of Alhambra Utilities Dept.**  
111 S. First Avenue  
Alhambra, CA 91801

**City of Brawley Water Co.**  
400 Main Street  
Brawley, CA 92227  
[TSalcido@brawley-ca.gov](mailto:TSalcido@brawley-ca.gov)

**City of Brea  
Water Department**  
#1 Civic Center Drive  
Brea, CA 92621

**City of Buena Park**  
6650 Beach Boulevard  
Buena Park, CA 90620

**City of Calexico Water Co.**  
608 Heber Avenue  
Calexico, CA 92231  
[saldanaj@calexico.ca.gov](mailto:saldanaj@calexico.ca.gov)

**City of Covina**  
534 Barranca Avenue  
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[CMarcareello@covinaca.gov](mailto:CMarcareello@covinaca.gov) – Dir/ Public Works

**City of El Centro Water Co.**  
1275 W. Main Street  
El Centro, CA 92244

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**City of El Monte**  
11333 Valley Blvd.  
El Monte, CA 91732  
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**City of Fullerton Water  
Fullerton Water Department**  
303 W. Commonwealth Avenue  
Fullerton, CA 92631  
[garh@ci.fullerton.ca.us](mailto:garh@ci.fullerton.ca.us)

**City of Garden Grove**  
13802 Newhope Street  
Garden Grove, CA 92643  
[zackb@ci.garden-grove.ca.us](mailto:zackb@ci.garden-grove.ca.us)

**City of Glendora**  
116 East Foothill Blvd.  
Glendora, CA 91740

**Heber Public Utility District**  
P. O. Box H  
Heber, CA 92249

**City of Hesperia  
Water Department**  
9700 Seventh Avenue  
Hesperia, CA 92345  
[jwyman@cityofhesperia.us](mailto:jwyman@cityofhesperia.us)

**City of Imperial  
Water Department**  
420 S. Imperial Avenue  
Imperial, CA 92251  
[CityClerk@Imperial.ca.gov](mailto:CityClerk@Imperial.ca.gov)  
[DMorita@Imperial.ca.gov](mailto:DMorita@Imperial.ca.gov)

**City of La Palma**  
7822 Walker Street  
La Palma, CA 90623  
Attn: Jeff Moneda, PW Director

**City of La Verne  
Water Department**  
3660 "D" Street  
La Verne, CA 91750  
[Areyes@cityoflaverneca.gov](mailto:Areyes@cityoflaverneca.gov)  
[cityclerk@laverneca.gov](mailto:cityclerk@laverneca.gov)  
[dwu@laverneca.gov](mailto:dwu@laverneca.gov)  
[rapodaca@laverneca.gov](mailto:rapodaca@laverneca.gov)

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

**Monte Vista Water District**  
10575 Central Avenue  
Montclair, CA 91763  
[boardsecretary@mvwd.org](mailto:boardsecretary@mvwd.org)

**City of Monrovia Water Company**  
415 S. Ivy Avenue  
Monrovia, CA 91016

**City of Santa Ana Water**  
20 Civic Center Plaza  
Santa Ana, CA 92702  
[ryhernandez@santa-ana.org](mailto:ryhernandez@santa-ana.org)

**City of Seal Beach**  
211 8<sup>th</sup> Street  
Seal Beach, CA 90740

**City of West Covina  
Water Department**  
825 S. Sunset Avenue  
West Covina, CA 91790

**Yorba Linda Water District**  
1717 E. Miraloma Avenue  
Placentia, CA 92870  
[Sconklin@ylwd.com](mailto:Sconklin@ylwd.com)  
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**City of Barstow**  
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Barstow, CA 92311

City Attorney  
**City of Claremont**  
P. O. Box 880  
Claremont, CA 91711

**City of Monterey Park Water Co.**  
320 W. Newmark Avenue  
Monterey Park, CA 91754

**City of Orange  
Water Department**  
189 South Water Street  
Orange, CA 92866  
[jdefrancesco@cityoforange.org](mailto:jdefrancesco@cityoforange.org)

**City of San Dimas**  
245 E. Bonita Avenue  
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[dblack@sandimasca.gov](mailto:dblack@sandimasca.gov)

**City of Upland  
Water Department**  
460 N. Euclid Avenue  
Upland, CA 91786  
[Ndemoet@uplandca.gov](mailto:Ndemoet@uplandca.gov)  
[Nferreira@uplandca.gov](mailto:Nferreira@uplandca.gov)  
[Rgonzales@uplandca.gov](mailto:Rgonzales@uplandca.gov)

**City of Westminster**  
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Roberto Anaya: [ranaya@westminster-ca.gov](mailto:ranaya@westminster-ca.gov)  
Travis Gillespie: [tgillespie@westminster-ca.gov](mailto:tgillespie@westminster-ca.gov)

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**City of Arcadia**  
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City Attorney  
**Oswalt & Associates**  
**Mr. William (Bill) Smerdon**  
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City Attorney  
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125 E. College Street  
Covina, CA 91723

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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**City of El Monte**  
11333 Valley Blvd.  
El Monte, CA 91731  
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City Attorney  
**City of La Verne**  
3660 'D' Street  
La Verne, CA 91750

City Attorney  
**City of Monrovia**  
415 South Ivy Avenue  
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[csteele@rwglaw.com](mailto:csteele@rwglaw.com)

City Attorney, Karl H. Berger  
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**City of Monterey Park**  
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City Attorney  
**City of Placentia**  
401 E. Chapman Avenue  
Placentia, CA 92870

**County Clerk**  
**County of San Bernardino**  
222 W. Hospitality Lane  
San Bernardino, CA 92408

City Manager  
**City of San Dimas**  
245 E. Bonita Avenue  
San Dimas, CA 91773  
[bmckinney@sandimasca.gov](mailto:bmckinney@sandimasca.gov)

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**City of Duarte**  
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Duarte, CA 91010  
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[fjimenez@cityofduarte.ca.gov](mailto:fjimenez@cityofduarte.ca.gov)

City Attorney  
**City of La Palma**  
7822 Walker Street  
La Palma, CA 90680

Administrative Services Director  
**City of Los Alamitos**  
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Los Alamitos, CA 90720  
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City Attorney  
**City of Montclair**  
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City Attorney  
**City of Orange**  
300 E. Chapman Avenue  
Orange, CA 92666

**City of Pomona**  
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Pomona, CA 91766

City Attorney, Rachel Richman  
**City of Rosemead**  
8838 E. Valley Blvd.  
Rosemead, CA 91770

City Attorney  
**City of San Gabriel**  
425 S. Mission Drive  
San Gabriel, CA 91776

**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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**City of Stanton**  
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[publicworks@stantonca.gov](mailto:publicworks@stantonca.gov)  
[stanton@stantonca.gov](mailto:stanton@stantonca.gov)

City Attorney  
**City of Temple City**  
9701 Las Tunas Drive  
Temple City, CA 91780

City Manager  
**City of Yorba Linda**  
4845 Casa Loma Avenue  
Yorba Linda, CA 92886-3364

City Council  
**City of Calipatria**  
125 N. Park Avenue  
Calipatria, CA 92233

City Clerk  
**City of Barstow**  
222 E. Mountain View Street – Suite A  
Barstow, CA 92311  
[mhernandez@barstowca.org](mailto:mhernandez@barstowca.org)

City Clerk  
**City of Claremont**  
P.O. Box 880  
Claremont, CA 91711  
[sdesautels@ci.claremont.ca.us](mailto:sdesautels@ci.claremont.ca.us)

Community Services Director, Jeremy Swan  
**City of Claremont**  
1616 Monte Vista Avenue  
Claremont, CA 91711  
[jswan@ci.claremont.ca.us](mailto:jswan@ci.claremont.ca.us)

City Clerk  
**City of Covina**  
125 E. College Street  
Covina, CA 91723

**City of Duarte**  
1600 Huntington Drive  
Duarte, CA 91010  
**Andres Rangel**, Assistant to the City Manager  
[arangel@accessduarte.com](mailto:arangel@accessduarte.com)

City Clerk  
**City of El Monte**  
11333 Valley Blvd.  
El Monte, CA 91731

City Clerk  
**City of Irwindale**  
5050 N. Irwindale Avenue  
Irwindale, CA 91706  
[cityclerk@irwindaleca.gov](mailto:cityclerk@irwindaleca.gov)

City Clerk  
**City of La Palma**  
7822 Walker Street  
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[cityclerk@lapalmaca.gov](mailto:cityclerk@lapalmaca.gov)

City Clerk  
**City of La Verne**  
3660 'D' Street  
La Verne, CA 91750  
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City Clerk, Windy Quintanar  
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3191 Katella Avenue  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

City Clerk  
**City of Monrovia**  
415 S. Ivy Avenue  
Monrovia, CA 91016

City Clerk  
**City of Montclair**  
5111 Benito Avenue  
Montclair, CA 91763  
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City Clerk  
**City of Orange**  
300 E. Chapman Avenue  
Orange, CA 92666  
[Cperez@cityoforange.org](mailto:Cperez@cityoforange.org)

City Clerk  
**City of Placentia**  
401 E. Chapman Avenue  
Placentia, CA 92870

**City of Rosemead**  
8838 Valley Blvd.  
Rosemead, CA 91770  
[EHernandez@CityofRosemead.org](mailto:EHernandez@CityofRosemead.org)  
[NHaworth@CityofRosemead.org](mailto:NHaworth@CityofRosemead.org)

City Clerk's Department  
**City of San Gabriel**  
425 S. Mission Drive  
San Gabriel, CA 91776  
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City Clerk, Tina Knapp  
**City of Seal Beach**  
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[PGallegos@sealbeachca.gov](mailto:PGallegos@sealbeachca.gov)  
[TKelsey@sealbeachca.gov](mailto:TKelsey@sealbeachca.gov)

City Clerk, Patricia VaZquez  
**City of Stanton**  
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City Manager  
**City of Temple City**  
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City Clerk  
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**Chamber President**  
**Niland Chamber of Commerce**  
P. O. Box 97  
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**County of San Bernardino**  
**Water & Sanitation Area**  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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**County of Ventura**

800 S. Victoria Street  
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**Cypress Ridge Owner's Association**

Attn: President  
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Arroyo Grande, CA 93420

**George Carpenter**

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