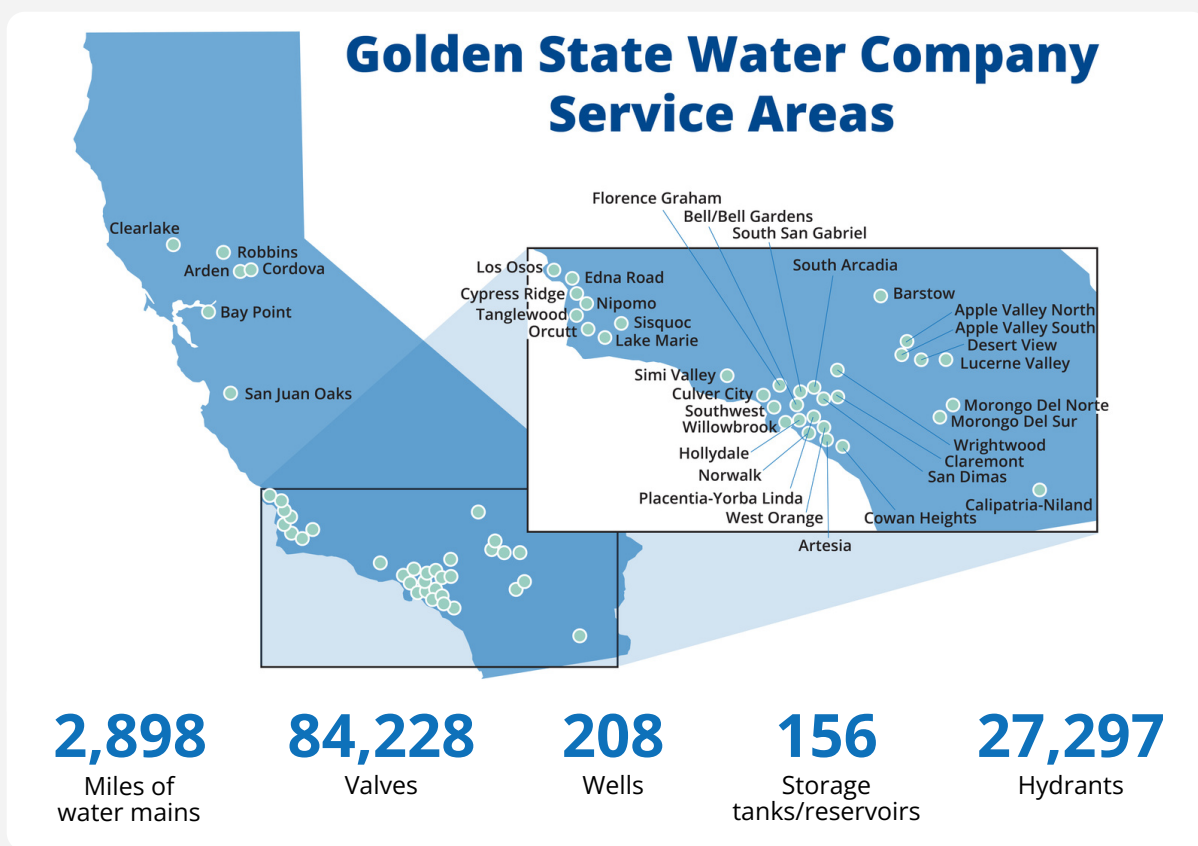


Investing in Communities and Their Future

Golden State Water Company (Golden State Water) supplies water to over **1 million customers across 81 communities** in Northern, Coastal and Southern California. It is regulated by the California Public Utilities Commission (CPUC), which approves the lowest rates that do not compromise ongoing operations or essential infrastructure investments needed to deliver safe drinking water.

Golden State Water Company Service Areas



Last updated 07/20/2026

CAPITAL IMPROVEMENTS



To ensure premium water quality and reliability, Golden State Water Company has invested **more than \$760 million** in its water infrastructure projects from 2021-2025, supporting local jobs and strengthening the regional economy.

Water is Our Most Precious Resource

We must use water wisely to protect its availability for today and future generations

Investing in Water Quality



To fulfill our commitment to providing quality water and reliable service, Golden State Water is investing in upgrading both water treatment and water delivery to create sustainable, long-term value for our customers. Proactive investments to replace and protect California's water infrastructure help avoid the costly and sometimes dangerous consequences of delaying maintenance or replacing aging infrastructure.

Advancing Water Equity



To protect the environment and uphold every Californian's right to access reliable, affordable, and high-quality water, we continue to make substantial investments in water infrastructure projects across our service areas, including under-resourced communities.

For customers facing unexpected expenses and needing help with utility bills, Golden State Water offers a monthly credit for qualifying low-income customers enrolled in the Customer Assistance Program (CAP).

Conservation, a Way of Life



Water resiliency and reliability planning are essential to Golden State Water's capital project investments, demonstrating the company's ongoing commitment to modernize water infrastructure supporting California's long-term Water Supply Strategy. Since 2007, our customers have reduced their water use by 35 percent (equivalent to 6,890 AF), achieved through effective customer education programs, free water conservation kits, water audits, and leak detection initiatives.

*AF -One acre-foot is equivalent to 325,851 gallons of water

Advancing Environmental Sustainability



Our climate is facing serious, ongoing drought conditions, posing a major threat to Californians and their quality of life. Bold action is needed to support California's sustainability and climate goals, including investments in key projects that will lower the company's carbon footprint, conserve more water, and reduce energy use, all while building a more drought-resistant future.

Economic Impact and Supplier Diversity



Capital infrastructure investments and ongoing operations generate significant economic benefits for the communities where we do business. Unlike public water utilities that do not pay taxes, our operations help fund critical public services through federal, state, and local taxes. In addition to employing 500 highly skilled employees, many of the environmental improvements, construction, and maintenance projects the company supports are carried out by private contractors and thousands of skilled workers who are as diverse as Golden State Water's service areas.

gswater.com



gswater.com



@goldenstateH2O