

GOLDEN STATE WATER COMPANY

Committed to Reliable, Quality Water Service

INVESTING IN CALIFORNIA COMMUNITIES AND OUR FUTURE

Golden State Water Company (Golden State Water) provides water service to more than 1 million customers throughout 10 counties in Northern, Coastal and Southern California. Golden State Water is a wholly owned subsidiary of American States Water Company. Golden State's water rates and many of its activities are regulated by the California Public Utilities Commission.



Invested in California Communities

2,860 Miles of water mains

>79,000 valves

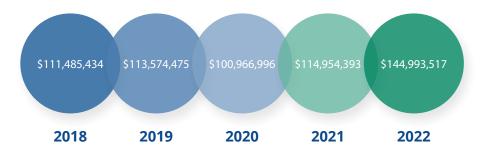
240 wells

200 Storage tanks/reservoirs

>26,000 Hydrants

4 Surface water treatment plants

Capital Improvements, 2018-2022



To ensure premium water quality and reliability, Golden State Water Company invested **more than half a billion dollars** in water infrastructure projects over the past five years.







Charity Involvement

Golden State Water delivers quality, reliable water to more than **1 million people in more than 80 communities** throughout Northern, Coastal and Southern California. Golden State Water has been in business for more than 90 years because we put customers first.

Golden State Water helps feed local families in need as part of its annual Operation Gobble outreach program. Over the last 30 years, the program has funded more than 280,000 turkeys. This past Thanksgiving, Golden State worked in partnership with cities, non-profits, food banks and faith-based organizations to feed over 10,000 families throughout our service areas.

WATER IS OUR MOST PRECIOUS RESOURCE

We must use water wisely to protect its availability for today and future generations

Investing in Water Quality



To fulfill our commitment to quality water and reliable service, Golden State Water is investing in upgrading both treatment and delivery of water to create sustainable, long-term value for our customers. Proactive investments to replace and protect California's water infrastructure system avoids the costly, and sometimes dangerous, effects of deferring maintenance or delaying the replacement of aging infrastructure.

Advancing Water Equity



To ensure environmental protection and the right of every Californian to have access to reliable, affordable and high-quality water, we continue to make significant investments in water infrastructure projects throughout our service areas, including prioritizing under-resourced communities.

Conservation, a Way of Life



Water resiliency and reliability planning are cornerstones to Golden State Water's capital project investments and reflect the company's longstanding commitment to modernizing water infrastructure that aligns with California's long-term Water Supply Strategy. Since 2007, our customers have reduced their water use by 32 percent, achieved by aggressively promoting customer education programs, free water conservation kits, water audits and leak detection programs, and customer rebates.

Advancing Environmental Sustainability



Our climate is experiencing extreme, sustained drought conditions, presenting a very real threat to Californians and their quality of life. Bold action is required to support California's sustainability and climate action plans, including investments in key projects that will decrease the company's carbon footprint, conserve more water, and reduce its energy demands, while supporting a more drought resilient future.

Economic Impact and Supplier Diversity



Capital infrastructure investments and ongoing operations generate significant economic benefits for communities where we do business. Unlike public water utilities that do not pay taxes, our operations help fund critical public services through federal, state, and local taxes. In addition to employing 500 highly skilled employees, many of the environmental improvements, construction and maintenance projects the company are supported by private contractors and thousands of skilled workers who are as diverse as Golden State Water's service areas.



