Para más información sobre esta notificación o si necesita asistencia en español, tenemos representantes de servicio al cliente disponibles para ayudarle cuando lo solicite, por favor llame al número 1-800-999-4033.

NOTIFICATION OF ADVICE LETTER GOLDEN STATE WATER COMPANY'S FILING TO ACQUIRE THE CRESCENT BAY WATER SYSTEM (ADVICE LETTER NO. 1891-W)

Why am I receiving this notice?

On December 20, 2022, Golden State Water Company (Golden State) filed Advice Letter No. 1891-W with the California Public Utilities Commission (CPUC) regarding the acquisition of the Crescent Bay Water System (Crescent Bay)¹.

The following are proposed in Advice Letter No. 1891-W:

- (1) Golden State will provide service and water supply for Crescent Bay customers.
- (2) Crescent Bay will be served through Golden State's Clearlake Customer Service Area (CSA).
- (3) The water rates Crescent Bay customers currently pay will remain in effect after the acquisition, until all customers are metered, which will happen no sooner than January 1, 2025, then rates will be adjusted to be consistent with the Clearlake CSA's metered rates.
- (4) Approval to construct the needed infrastructure investments to improve the water system, water quality, and water supply reliability for Crescent Bay customers.
- (5) Funding from grants for infrastructure improvements and a tracking account for unanticipated repair costs and expenses.

In addition, Crescent Bay customers will benefit from:

- (1) Golden State's 24-hour Customer Call Center and MyGSWater website portal allow customers to manage their accounts from the convenience and safety of their home or business. Golden State also provides customers with information and resources via a website, Facebook, and Twitter.
- (2) Golden State's technical, financial, and managerial resources to maintain the local water system reliability and ensure water quality meets federal and state drinking water standards.
- (3) There will be no noticeable impact to water service during the transition and service will continue without interruption.

Rate Impact

The current water rates for the Crescent Bay customers will remain in effect until all Crescent Bay customers are metered. Golden State will bill the Crescent Bay customers at the Clearlake metered water rates beginning no earlier than January 1, 2025. Rates for 2025 will be determined as part of Golden State's next General Rate Case, scheduled to be filed in July 2023. All Golden State customers, including those in Crescent Bay, will receive notice of any proposed rate increases.

Currently, Crescent Bay customers pay a monthly flat rate of \$125.64 per month. The current metered rate in Golden State's Clearlake area, when billed at the typical consumption of 6 CCFs (hundred cubic feet or 748 gallons) per month, is \$102.39². Customers' bills will be determined based on actual usage, and therefore may be higher or lower than the current Crescent Bay rate, once billed at a metered rate.

How does the rest of this process work?

This advice letter will be reviewed by staff in the Water Division of the CPUC. They will determine if the request is reasonable, propose any necessary modifications, and put together a resolution regarding the request.

¹ The Purchase and Sale Agreement between Golden State and Crescent Bay was signed on October 12, 2022.

² Excluding temporary surcharges.

Protests and Responses to Advice Letter No. 1891-W

Anyone may respond to or protest this advice letter. The deadline to do so is within 20 calendar days from receipt of this notice or the newspaper posting date, whichever is later. A protest must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or CPUC order, or is not authorized by statute or CPUC order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the CPUC in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal application filing or formal hearing before the CPUC, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the CPUC).

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. The address for mailing (or e-mailing) a protest/response is:

California Public Utilities Commission Water Division 505 Van Ness Avenue San Francisco, CA 94102 E-mail: water division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to Golden State Water Company at the following address:

Golden State Water Company ATTN: Ronald Moore 630 East Foothill Blvd. San Dimas, CA 91773

E-mail: regulatoryaffairs@gswater.com

To obtain a copy of the advice letter

If you need additional information, or would like a copy of Advice Letter No. 1891-W, you may visit our website at www.gswater.com or call the Golden State Water Company Customer Service Center, toll free, at 1-800-999-4033, TTY 1-877-933-9533, 24 hours a day.

GOLDEN STATE WATER COMPANY