Central Customer Service Area
Rebates and Programs

These offers apply to customers in the communities of Artesia, Bell, Bell Gardens, Cerritos, Cudahy, Downey, Hawaiian Gardens, Hollydale, Huntington Park, La Mirada, Lakewood, Long Beach, Norwalk, Paramount, Santa Fe Springs, South Gate, Vernon, Willowbrook, and adjacent county territory.

Golden State Water Company (GSWC) partners with Central Basin Municipal Water District and The Metropolitan Water District to provide customers with programs and incentives to help them use water more efficiently. Funding is limited and programs can close at any time. It is the customer’s responsibility to understand and follow all program rules and requirements to have their applications approved.

Customers apply for all rebates, except where noted, at www.socalwatersmart.com. Most programs only allow specific approved high efficiency products to be purchased and installed. Please check the qualifying lists prior to purchasing your products to ensure approval.

Golden State Water Company’s partners fund and manage the rebate programs at www.socalwatersmart.com and GSWC is not responsible for the approval or decline of any rebate application. Direct all inquiries or disputes to the managing organization at socalwatersmart@egia.org.

Additional program information and resources can be found at www.BeWaterWise.com.

Residential Programs

• Premium High Efficiency Toilet (PHET) Rebate
• High Efficiency Clothes Washer (HECW) Rebate
• Weather-Based Irrigation Controllers (Smart Controllers) Rebate
• Soil Moisture Sensor System Rebate
• Efficient Sprinkler Nozzle Rebate
• Rain Barrel Rebate
• Rain Cistern Rebate
• Turf Removal Program Rebate

*Check with your local planning departments before applying as some cities do not allow this type of landscape conversion or may require permits and plan check.


Free High Efficiency Water Conservation Kits

Indoor Water Conservation Kit (Maximum order of two)

• 1.5 GPM High Efficiency Showerhead
• 1.5 GPM Kitchen Aerator
• 1.0 GPM Bath Aerator (2)
• Leak test tablets and instructions
Email us at conservationdept@gswater.com with your name, address, and account number to request kits. Or contact customer service at 1-800-999-4033 to order indoor kits. Multifamily owners and property managers can contact us to discuss bulk product requests.

**Commercial/Institutional and Large Landscape Programs**

Golden State Water Company participates with its regional partners for a variety of programs to these customers. Inquire and apply at [www.socalwatersmart.com](http://www.socalwatersmart.com)

- Plumbing Fixtures
- Landscape Equipment
- Food Service Equipment
- HVAC Equipment
- Medical and Dental Equipment
- Turf Removal Program

*Check with your local planning departments before applying as some cities do not allow this type of landscape conversion or may require permits and plan check.*

**Multifamily Programs**

Multifamily property owners and property managers can participate in a variety of regional programs through [www.socalwatersmart.com](http://www.socalwatersmart.com) and apply through the Commercial Programs site. Golden State Water Company can also provide you with a supply of quality, high-efficiency showerheads and aerators for each apartment or dwelling. Contact us at conservationdept@gswater.com and we can have the products shipped to you.

**Water Savings Incentive Program (WSIP)**

WSIP provides financial incentives for customized water efficiency projects including:

- Installation of commercial or industrial high-efficiency equipment;
- Industrial process improvements;
- Agricultural and landscape water efficiency improvements; and
- Water management services.

Details and apply at [http://www.bewaterwise.com/water_savings_incentive_program.shtml](http://www.bewaterwise.com/water_savings_incentive_program.shtml)

**Large Landscape Survey Program**

Residential, Commercial, Institutional sites larger than 1 acre are eligible to participate and receive a free landscape survey. For information and to apply go to [Large Landscape Survey Program](http://www.bewaterwise.com/water_savings_incentive_program.shtml)

**SPECIAL NOTE!** When you apply online for the SoCal WaterSmart Rebate Program, you will receive an e-mail within five minutes from the SoCal WaterSmart Rebate Program confirming the status of your rebate request. If your application was accepted, you will receive a rebate number with further details necessary in completing the rebate process. The rebate number confirms that your application reserves rebate funds for up to 60 days.
IMPORTANT: If you did not receive your e-mail confirmation within five (5) minutes, please be sure to check your spam or junk mail folder. If you are unable to locate this confirmation e-mail, please call the SoCal WaterSmart program at 1-888-376-3314 for further instructions or to check the status of your application.

You can inquire about these programs by contacting us at conservationdept@gswater.com or call us at (800) 999-4033.