High Bill Investigation Checklist

AROUND THE HOME

- Recycling Water
  Have a hot water recycling unit? Check and make sure it’s running properly.

- Filtration System
  Have a filtration system. Check and make sure it’s running properly.

- Water Softener
  Have a water softener unit? Check and make sure it’s running properly.

- Wet Spots
  Notice wet spots on your walls or ceiling? If so, that indicates a leak in the pipes beneath your drywall.

- Guests
  Customers may see an increase in their bill when they have visitors for an extended period of time.

IN THE BATHROOM

- Faucet
  Is your faucet dripping? If so, replace the worn out washers or cartridges.

- Shower
  Is your shower dripping? If so, replace the worn out washer or O-ring.

- Under the Sink
  Is there pooling water or signs of rust under the sink? If so, replace the pipes.

- Bath Tub
  Is your tub spout dripping when the shower is on? If so, replace the tub spout diverter.

- Toilet
  Is your toilet running? Put dye in the tank, and you may have a leak if it appears in the bowl.

IN THE KITCHEN

- Faucet
  Is your faucet dripping? If so, replace the worn out washers or cartridges.

- Under the Sink
  Is there pooling water or signs of rust under the sink? If so, replace the pipes.

- Appliances
  Is there pooling water under the refrigerator or dishwasher? If so, inspect and replace the supply line.

OUTSIDE THE HOME

- New Lawn
  A new lawn or upgraded landscaping tends to use more water to start up.

- Watering Schedule
  When do you water? Switch to before 8AM or after 7PM to limit water evaporation.

- Sprinklers
  Do you have pooling water or extreme dark spots on your lawn? That can mean you have a broken sprinkler.

Find out more at gswater.com/frequently-asked-questions