
Sewer Rule No. 1
Definitions

Applicant: The person, association, corporation or governmental agency applying for sewer service.

Business Day: Monday through Friday, excluding federal or state holidays.

Commercial Service: Sewer service to commercial, business and institutional premises including, but not limited to, offices, stores, markets, hotels, motels, dormitories, automobile trailer parks or courts, service stations, schools, churches, hospitals, convalescent homes, and other similar types of facilities.

Customer: Any person, association, corporation or governmental agency supplied or entitled to be supplied with sewer service by the utility for compensation. However, account information can only be discussed with the Customer of Record or their authorized representative. Unless the property receives both water and sewer service from the Utility, only the property owner may open an account for service and be the customer of record.

Customer's Lateral: That portion of the service line extending from the building to a point of connection with the utility's lateral.

Customer of Record: The person, association, corporation or governmental agency who is obligated to pay the bill.

Date of Presentation: The date upon which a bill or notice is mailed or delivered by the utility to the Customer of Record.

Disabled Customer: Any residential customer whose certified health or physical condition may qualify her or him for special consideration. Proof of disability must be by certification from any internist, general practitioner, obstetrician-gynecologist, pediatrician, family physician and surgeon, nonphysician medical practitioner, or any primary care clinic, rural health clinic, community clinic or hospital outpatient clinic currently enrolled in the Medi-Cal program, which agrees to provide case management to Medi-Cal beneficiaries as defined in subparagraph (A) of paragraph (1) of subdivision (b) of Section 14088 of the Welfare and Institutions Code.

Electronic Transfer: Paperless exchange of data and /or funds, usually involving computer and telecommunications technology.

Flat Rate Service: Service for which the charges are based upon the types and number of units served.

Industrial Service: Sewer service to any premises used for manufacturing, processing or other industrial purposes which discharge waste, sanitary waste and sewage by reason of the manufacturing processing or other industrial purpose involved, or discharges chemicals or putrescent.

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(To be inserted by utility)	<i>Issued By</i>	(To be inserted by P.U.C.)
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Main: A sewer line owned, operated and maintained by the utility to transport sewage, but does not include service line.

Main Extension: The extension of sewer mains beyond existing facilities in accordance with the provisions of the rule applicable to main extensions filed as part of these tariff schedules.

Metered Service: Service for which the charges are computed on the basis of measured quantities of sewage discharged from the premises or estimated from measured quantities of fresh water delivered to the premises.

Multiple Family Dwelling Service: Sewer service to any premise designed, improved or used as a residence for two or more families living independently of each other in two or more structurally joined dwelling units with separate entrances; this term shall include apartment houses and duplexes, but it shall not include hotels, motels, dormitories, or similar structures.

Nonresidential Sewage: The liquid wastes from industrial or manufacturing processes, trades, businesses or other sources, as distinct from residential sewage. Nonresidential sewage may contain wastes that are not typical of residential sewage, for example, fats, oils, grease, biological materials, or chemicals.

Occupant: Any adult person demonstrably residing on premises actively served by the utility. However, account information can only be discussed with the Customer of Record or their authorized representative.

Older Adult Customer: Any residential customer who is age 62 or over may qualify for special consideration under Sewer Rule No. 11.B.1.j (Third-Party Representation).

Person: Any individual, trust, association, corporation, limited liability company, partnership, joint venture, governmental agency, or other entity.

Premises: The integral property or area, including improvements thereon, to which sewer service is, or is to be, provided.

Point of Connection: That point at which a line owned by a customer connects with a line owned by the company.

Public Utilities Commission: In these rules the word "Commission" or words "Public Utilities Commission" shall be construed to mean the Public Utilities Commission of the State of California.

Reclaimed Water Service: Provision of treated wastewater or other remediated water for commercial, agricultural, industrial or other non-potable use.

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Residential Service: Sewer service to a residential connections that includes single-family residences, multifamily residences, mobile homes, including, but not limited to, mobile homes in mobile home parks, or farmworker housing.

Residential Sewage: Water and waste-borne wastes of the nature and concentrations that are ordinarily expected from household use, including water collected from toilets, sinks, showers, bathtubs, dishwashers, and washing machines.

Service Address: Address of the property to which sewer service is provided.

Service Connection: The point of connection of the customer's piping or ditch with the meter, service pipe or ditch owned by the utility.

Service Line: A sewer line which connects the plumbing system of the building to the main.

Service Pipe: The connection between the utility's mains and the service connection, including all the pipe, fittings and valves necessary to make the connection.

Sewer Line: A pipe or conduit for carrying sewage.

Sewer service: The collection, transportation, and treatment of sewage by the utility.

Single Family Residential Service: Sewer service to a premise designed, improved, or used as a residence for one family and a caretaker, senior unit or guest house, and no other purpose.

Tariff Schedules or Tariff Schedule Book: The entire body of effective rates, rentals, charges, rules, and sample forms collectively, as set forth herein.

Tariff Sheet: An individual sheet of the tariff schedule book.

Temporary Service: Sewer service which is usually supplied for a limited duration to provide sanitation facilities for construction purposes and emergency situations.

Utility: The public utility named herein.

Utility's Lateral: That portion of the service line extending from the main to a point of connection with the customer's lateral; a cleanout may be included near to the point of connection.

Water Shutoff Protection Act: Chapter 6 (commencing with Section 116900 and ending with Section 116926) of Part 12 of Division 104 of the Health and Safety Code.

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