

Sewer Rule No. 16  
Service Connections, Meters And Customer's Facilities

A. General

1. Utility's Responsibility

- a. 1) In urban areas with dedicated front streets, rear service roads, or public utility easements, the Utility will furnish and install its portion of the service pipe at its own expense for the purpose of connecting its collection system to the customer's piping, except for temporary services and as otherwise provided in Sewer Rule No. 15, Main Extensions. The connection to the customer's portion of the service will be installed at a convenient place between the property line and the curb, or inside the customer's property line where necessary.
- 2) In areas which do not have dedicated front streets, rear service roads, or public utility easements the utility will furnish and install the service pipe as above provided but at a convenient point on or near the customer's property except for service beyond the service area. A non-exclusive utility easement shall be obtained for installations on the customer's property.
- b. Where the charge for sewer service is based on metered water consumption, the sewer utility will arrange with the water utility for permission to use water meter readings unless such service is also provided by the utility providing the sewer service. In this case, the water meter readings would be used as obtained by the utility in its normal course of providing service.

2. Customer's Responsibility

a. Condition Precedent to Receiving Service

The customer as a condition precedent to receiving service shall:

- 1) Conform sewer facilities to the Utility's Standard Plans and Specifications. Some of the utility mains are force mains and may require special engineering.
- 2) Furnish and lay the necessary piping to make the connection from the service connection to any structures on the customer's premises, including septic tank and appurtenances thereto, if present and remaining in service, and shall keep such piping in good repair in accordance with such reasonable requirements of the utility as may be incorporated in its rules herein.
- 3) If a septic tank is to be disconnected and replaced by a connection to the sewer facilities, the septic tank and appurtenances thereto shall be disconnected and abandoned in accordance with utility requirements and applicable public health standards.
- 4) Where required to pre-treat the waste stream prior to delivery of waste stream into the utility main, customers are required to install and maintain a separate pre-treatment facility, the design, construction and location of which must be approved by the utility. The utility shall be consulted before installation thereof and its approval of location secured. The pretreatment facility must be designed and constructed in accordance with local, state and federal regulations and laws.

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<p>(To be inserted by utility)</p> <p>Advice Letter No. <u>3-S</u></p> <p>Decision No. _____</p>	<p><i>Issued By</i></p> <p><b>R. J. Sprowls</b></p> <p><i>President</i></p>	<p>(To be inserted by P.U.C.)</p> <p>Date Filed <u>03/19/2026</u></p> <p>Effective <u>03/19/2026</u></p> <p>Resolution No. _____</p>
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2. Customer's Responsibility (Cont'd)
    - b. The customer is responsible for all onsite sewer lines located beyond the utility's clean out located on the sewer lateral. The utility shall be consulted before installation thereof and its approval of location secured.
  3. Ownership and Absence of Rental Obligation Where Facilities Are on Premises of Customer.
    - a. The service pipe and related appurtenances furnished by or on behalf of the utility and located wholly or partially upon a customer's premise are the property of the utility.
    - b. No rent or other charge will be paid by the utility where the utility-owned service facilities are located on a customer's premises.
  4. Access to Premises of Customer
    - a. The utility shall at all reasonable hours have access to property owned by it which may be located on customer's premises for purposes of installation, maintenance, operation or removal of the property at the time service is to be terminated. The customer's system should be open for inspection at all reasonable times to authorized representatives of the utility. In the event of an emergency, as determined by the utility, access shall be granted at any time and outside of reasonable hours.
    - b. Any inspection work or recommendations made by the utility or its agents in connection with plumbing, fixtures or use of sewer service on customer's premises, either as a result or a complaint or otherwise, will be made without charge, provided that the customer's plumbing, fixtures and sewer service conform to the utility rules as set forth herein.
  5. Responsibility for Loss or Damages
    - a. The utility will not be responsible for any loss or damage caused by any negligence or wrongful act of a customer or of a customer's authorized representatives in installing, maintaining, operating or using any or all appliances, facilities or equipment for which service is supplied.
    - b. The customer will be held responsible for damage to utility's meters and other property resulting from the use or operation of appliances and facilities on customer's premises, discharge of wastes prohibited by these rules, or denial of access to the customer's property to effectuate necessary repairs of the utility's facilities.
- B. Services
1. Size of Service Pipe
    - a. The minimum size of a gravity service pipe shall be 4-inch nominal size. Force service lines shall be 2-inch nominal size.

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C. Cross-Connections

1. Physical Connection

No physical connection between the sewer system of the public utility and that of any other sewer system will be permitted except as authorized by the utility.

2. Backflow Preventers Required

The utility recommends the installation of approved backflow protection devices where the circumstances are such that there is special danger of backflow of sewage onto the customer's premises.

3. Type and Expense of Backflow Preventers

Any backflow preventer utilized shall be of the type and design specified and approved for the circumstances by the State Department of Health and such device shall be installed by and at the expense of the customer, in a manner approved by the utility and the public health agency having jurisdiction when so required, and in a location which is readily available for periodic inspection.

4. Periodic Inspection of Backflow Preventers

Whenever backflow protective devices are installed, the customer shall have competent inspections made thereof at least once a year, or more often in those instances where successive inspections indicate repeated failure thereof. These devices shall be repaired, overhauled or replaced at the expense of the customer whenever they are found to be defective. Records of such tests, repairs and overhaul shall be kept and made available to the utility and the public health agency having jurisdiction.

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