

## SURCHARGES AND SURCREDITS

Golden State Water has developed the following guide to provide detailed information on all surcharges and surcredits factored into customer water bills. Please select your community from the list below and navigate to the identified page to learn about bill impacts for your area.

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## Apple Valley

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water’s CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8” x 3/4” meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021

## Arden Cordova

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average metered customer would increase by approximately \$0.136 per 748 gallons (1 Ccf), while the monthly bill of an average flat rate customer would increase \$1.73 per month.  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water’s CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.
- **American Recovery and Reinvestment Act of 2009 (ARRA) Surcharge: Advice Letter 1756-W**  
**Customer Bill Impact:** See the table below.

<u>Meter Size</u>	<u>Next 4.5 Years Monthly Surcharge</u>	<u>Thereafter Until End of Loan Repayment Term</u>
5/8 x 3/4 inch	\$1.05	\$0.85
3/4 inch	\$1.58	\$1.28
1 inch	\$2.62	\$2.14

\*For description, please refer to glossary

1 ½ inch	\$5.23	\$4.26
2 inch	\$8.37	\$6.82
3 inch	\$15.69	\$12.79
4 inch	\$26.14	\$21.31
6 inch	\$52.29	\$42.62
8 inch	\$83.66	\$68.20
10 inch	\$120.26	\$98.04

<u>Flat Rate</u>	<u>Next 5 Years Monthly Surcharge</u>	<u>Thereafter Until End of Loan Repayment Term</u>
Single Unit	\$1.95	\$1.28
Duplex	\$1.95	\$1.28

**Description:** The CPUC has authorized Golden State Water to implement a temporary surcharge to repay a 20-year loan obtained by Golden State Water through the California Department of Public Health’s Safe Drinking Water Revolving Fund American Recovery and Reinvestment Act funding program. This program provides funding to install water meters and retrofits to residential flat rate customers in the Arden Cordova District. Golden State Water’s meter retrofit program will assist in bringing service connections into compliance to meet the state mandated requirement that all urban water suppliers install meters on all municipal and industrial service connections by or before January 1, 2025.

**Expires:** March 2, 2033

▪ **Water Quality Litigation Memorandum Account: Advice Letter 1771-W**

**Customer Bill Impact:** The monthly bill of an average metered customer would increase approximately \$0.296 per 748 gallons (1 Ccf), while the monthly bill of an average flat rate customer would increase \$9.03 per month.

**Description:** In 2005, Golden State Water’s local water supply was contaminated by a third party. As a result, Golden State Water wells suffered and became inoperable. The CPUC authorized Golden State Water to institute a surcharge to recover legal expenses associated with this litigation.

**Expires:** Sept. 21, 2025

▪ **2019 Interim Rate True-Up: Advice Letter 1782-W**

**Customer Bill Impact:** The monthly bill of a metered customer would increase by \$0.069 per 748 gallons (1 Ccf), or approximately 2.4 percent, during the 24-month amortization period, while the monthly bill of a flat rate customer would increase by \$2.13, or approximately 2.4 percent, during the 24-month amortization period.

**Description:** Due to the CPUC’s delay in issuing a decision on Golden State Water’s 2019 GRC, interim rates took effect on January 1, 2019, and remained in effect until the new approved rates were implemented on June 8, 2019. The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the balance between the GRC revenue

adjustment that was approved for 2019 and the revenue that was actually recovered through interim rates.

**Expires:** Sept. 27, 2021

## **Barstow**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

## **Bay Point**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.136 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Bay Point Hill Street Water Treatment Plant: Advice Letter 1771-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase by approximately \$0.252 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with the Hill Street Water Treatment Facility investment and those associated with the purchased water agreement with Contra Costa Water District.

**Expires:** June 8, 2021

▪ **Randall Bold Balancing Account: Advice Letter 1771-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase by approximately \$0.856 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with the use of the Randall-Bold Water Treatment Plant and the engineering construction cost index escalation as required by Section 1.2.2 of the executed Asset Lease Agreement between Golden State Water and the Contra Costa Water District.

**Expires:** June 8, 2022

## Calipatria

▪ **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

▪ **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

### Central Basin East (Artesia, Norwalk and surrounding communities)

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1809-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 9 Ccf would increase during the 18-month amortization period by \$1.90 or 3.4%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021
  
- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.067 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

### Central Basin West (Bell, Bell Gardens and surrounding communities)

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1809-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 9 Ccf would increase during the 18-month amortization period by \$1.90 or 3.4%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021
  
- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would decrease \$0.067 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

## Claremont

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** CARW rates are recalibrated every three years in accordance with the GRC filing.
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021

## Clearlake

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.136 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.



## Culver City

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- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1809-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 9 Ccf would increase during the 18-month amortization period by \$1.90 or 3.4%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021
  
- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would decrease \$0.067 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

## Los Alamitos

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.
  
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs



differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

## Los Osos

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- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1766-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer using 8 Ccf would increase during the 19-month period by \$11.072 or 11.6%.  
**Description:** The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2018 WRAM/MCBA took effect on March 29, 2019.  
**Expires:** Oct. 29, 2020
  
- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.
  
- **Los Osos Interlocutory Stipulated Judgement Memorandum Account: Advice Letter 1771-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase by approximately \$0.442 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement a temporary surcharge to recover the expenses associated with the additional studies that may be necessary to evaluate the Los Osos Valley Groundwater Basin sufficiently to support development of the Basin Management Plan. Costs for the studies will be shared by the County of San Luis Obispo, Los Osos Community Services District, Golden State Water and S & T Mutual Water Company.  
**Expires:** June 8, 2021
  
- **Los Osos Groundwater Adjudication Memorandum Account: Advice Letter 1771-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase by approximately \$0.814 per 748 gallons (1 Ccf).  
**Description:** Golden State Water is participating in a joint effort to prepare and implement a Basin Management Plan for the Los Osos Groundwater Basin. This is part of a court decision

between the basin parties to prepare a basin plan to address ongoing seawater intrusion and nitrate contamination that has impacted groundwater supplies. Golden State Water is authorized to recover costs associated with outside services, which includes consultant and related legal costs.

**Expires:** June 8, 2022

## **Morongo Valley**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

## **Placentia**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021

## San Dimas

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.  
**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.
- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**  
**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.  
**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.  
**Expires:** Feb. 19, 2021

## San Gabriel

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- **CARW Program Surcharge: Advice Letter 1796-W**  
**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).  
**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the

program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

## **Santa Maria**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.136 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

- **Santa Maria Water Rights Memorandum Account (SMWRMA): Advice Letter 1757-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase approximately \$0.112 per 748 gallons (1 Ccf).

**Description:** Golden State Water is authorized to track and recover litigation costs associated with Golden State Water's ongoing efforts to protect its groundwater rights in the Santa Maria Groundwater Basin. The stipulation ensures that Golden State Water has the right to obtain the necessary water supplies to meet customer demands, that there is equitable cost sharing among basin users, and that the basin water supplies are adequately managed. Golden State Water is required to submit an annual update and revise the temporary surcharge to recover the authorized Santa Maria Water Rights litigation-related expenses incurred pre-December 31, 2005, and post-December 31, 2005.

**Expiration:** May 21, 2023

## **Simi Valley**

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

## Southwest

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- **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1809-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 9 Ccf would increase during the 18-month amortization period by \$1.90 or 3.4%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would decrease \$0.067 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

## Wrightwood

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- **CARW Program Surcharge: Advice Letter 1796-W**

**Customer Bill Impact:** The monthly bill of an average residential customer would increase \$0.0089 per 748 gallons (1 Ccf).

**Description:** The CPUC has authorized Golden State Water to implement the California Alternate Rate for Water (CARW) Program to assist low-income families. Golden State Water's CARW program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the

program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**Expires:** Rates are recalibrated every three years in accordance with the GRC filing.

▪ **Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA)\*: Advice Letter 1810-W**

**Customer Bill Impact:** The monthly bill of a residential customer with a 5/8" x 3/4" meter using 12 Ccf would increase during the 12-month amortization period by \$2.60 or 4.2%.

**Description:** Golden State Water is requesting to implement a temporary surcharge to recover the expenses associated with under-collection due to water usage and water supply costs differing from the authorized levels. The 2019 WRAM/MCBA is in effect but is being reviewed by the CPUC. Until approved, the surcharge is subject to adjustment.

**Expires:** Feb. 19, 2021

## Glossary

**California Public Utilities Commission (CPUC):** The CPUC regulates privately owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies. The CPUC serves the public interest by protecting consumers and ensuring the provision of safe, reliable utility service and infrastructure at just and reasonable rates, with a commitment to environmental enhancement and a healthy California economy.

**California Alternate Rates for Water (CARW):** The program provides a monthly credit for eligible customers based upon the same income qualification guidelines that are used by the electric and gas CARE programs. As part of the program, the CPUC authorizes Golden State Water to track and recover costs associated with the administration of the program.

**WRAM/MCBA Balancing Accounts:** During the ratemaking process, regulated utilities forecast water usage to ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. A large portion of these costs are fixed, meaning they don't change as usage changes. Companywide, fixed costs average 73 percent of Golden State Water's expenses.

When water usage and water supply costs do not match the forecasted level and the revenue collected either exceeds or falls short of the authorized amount, the WRAM and MCBA are used to achieve the financial balance. The WRAM ensures any under-collected revenue is recovered with a temporary surcharge, and revenue that exceeds the CPUC-authorized amount is returned to customers in the form of a temporary surcredit.

The MCBA ensures any savings associated with lower water supply costs are credited to the customers, and any water supply costs that are lower than the CPUC authorized level are returned to the customer in the form of a surcredit. Vice Versa, any supply costs that exceed the CPUC-authorized levels are recovered in the form of a temporary surcharge. This process provides transparency and accountability but can also present challenges during times of drought and reduced water usage.

Given unprecedented statewide conservation requirements, water utilities in every community must make adjustments to account for revenue shortfalls resulting from reduced usage. This is a challenge for all water providers, regulated and municipal.